REPUBLIC OF CAMEROON Peace – Work – Fatherland

NATIONAL INSTITUTE OF STATISTICS



REPUBLIQUE DU CAMEROUN Paix – Travail – Patrie

INSTITUT NATIONAL DE LA STATISTIQUE

FIRST OFFICIAL STATISTICS USER SATISFACTION SURVEY (OSUSS1)

QUESTIONNAIRE

STRICTLY CONFIDENTIAL AND FOR NON-FISCAL PURPOSES

The information collected during this survey is strictly confidential under the terms of Law No. 2020/010 of 20 July 2020 to regulate statistical activity in Cameroon which, in its section 14 (1), stipulates that "The nominative information relating to a natural or legal person entered in questionnaires during statistical data collection operations may not be used outside the services responsible for such statistical operations" and in paragraph 4 that "In any case, statistical data may not be used for the purposes of fiscal or criminal prosecution or repression".

Background

The National Institute of Statistics (NIS) is the body in charge of coordinating the production of official statistics in Cameroon. Created by Decree No. 2001-100 of 20 April 2001 of the President of the Republic, the NIS is a public administrative institution with legal personality and financial autonomy. It is placed under the technical supervision of the Ministry of the Economy, Planning and Regional Development (MINEPAT). The NIS has the following missions:

- ✓ ensuring the coordination of the activities of the national statistical information system;
- ✓ making available the statistical data and indicators necessary for economic and social management;
- ✓ ensuring the conservation of census and survey files carried out by public administrations and bodies subsidised or controlled by the State;
- ✓ fostering the development of statistical sciences and economic research within its competence, promoting the training of specialized personnel for the functioning of the national statistical information system.

Thus, the NIS is the key public agency responsible for producing official statistics in the country. It is also tasked to provide the coordinating mechanism within the National Statistical Information System (NSIS) to ensure that data and resources can be shared between development sectors effectively and efficiently. The NIS and the other structures of the NSIS (ministries, directorates/agencies and departments), either independently or collaboratively, have been producing statistics and indicators in several areas.

The demand for statistics in recent times does not only emphasize the importance of statistics in the country, but also calls for the strengthening of the NSIS to improve transparency, accountability of policy and decision-making. With the increasing demand, periodic assessment of whether the needs of such users are met or not by data production systems is therefore important. The effective performance of this role is determined by the relevance, quality and reliability of the data produced by the NSIS. Users will be satisfied if they find official statistics reliable and useful for their purposes. This will in turn generate further interest in more statistical products and services.

A means of finding out whether users are satisfied with the statistical products and services offered by the NSIS is to conduct a User Satisfaction Survey. To assess the current satisfaction level of users of statistical products and services, the NIS is conducting an Official Statistics User Satisfaction Survey (OSUSS). This involves all other NSIS structures (ministries, departments/organisations and services) implementing the Cameroon Statistics Development Project. The survey will assess users' perceptions and opinions about statistical products and services produced by the NSIS. Results from the survey will inform strategies for determining the relevance and improving on the quality, reliability and acceptability of statistical products and services in the country. The OSUSS is a nationwide sample survey involving institutions and individuals who have ever used statistical products and services produced by the NIS and other selected NSIS.

Sections of the Questionnaire

The Questionnaire has five sections:

- > Section 0 captures information on the identification of the user's structure and some basic information about the structure and the respondent.
- > Section A asks general questions about use of official statistics.
- > Section B enquires about the quality of official statistics.
- > Section C covers questions about Cameroon's National Institute of Statistics.
- Section D contains questions about all other NSIS structures in the National Statistics System.

Please, a trained Official will visit you to assist in completing all the questions that are relevant to you in these sections.

SECTION 0: GENERAL INFORMATION AND IDENTIFICATION

S0Q0A	Questionnaire Number				
	RESPONDENT IN THE STRUCT	URE			
S0Q01	Name:				
S0Q02	Sex:Male1 Female2				
S0Q03	Level of education No education	2Higher education	dary educatio	on4 on5 6	STRUCTURE STAMP
S0Q04		1 Heads of services a ureau Heads and similar5 Senior staff	Other (4 Researchers and students8 specify)8	
50005	A. Telephone 1	B. Telephone	2	C. Email	
S0Q05			1 1		7
S0Q06	Interviewer's Name:	· · · · · · · · · · · · · · · · · · ·			1 1
S0Q07					_
50007	Supervisor's Name:				
S0Q08 S0Q08A	Structure's Name:	1 2 3 4	Private sector Civil society Employers a organisation Parliament, Media	or	nmental
S0Q08B	ACRONYM:				
S0Q09	Headquarters location (city):		S0Q11	Division:	_ _ _
S0Q10	Region:		S0Q12	Sub-division:	
S0Q13	Survey date:		L		
S0Q14	Survey result Completed			Refused5 Other (specify)6	I_I

SECTION A: USE AND AVAILABILITY OF OFFICIAL STATISTICS

No.	A1. Which of the following official statistics or statistical products have you ever used?									A1b. Where did you get it?(ENTER CODE)						
	STATISTICS AND STATISTICAL PRODUCTS	Yes1		2 the		(i)		(ii))	(i	iii)					
1.	National accounts (GDP, GNP, etc.)										L					
2.	Statistics on macroeconomic forecasting								_		<u>L</u>					
3.	Price statistics (CPI, IPPI, Inflation, etc.) ¹															
4.	Public finance statistics															
5.	Monetary and financial statistics (BOP, money supply, interest rate, etc.)															
6.	Industrial statistics (Industry, Energy, etc.)															
7.	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)															
3.	Foreign trade statistics (Imports, Exports, etc.)															
9.	Domestic trade statistics (Wholesale, Retail Trade)															
10.	Demographic statistics (Population, fertility, migration, etc.)															
11.	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)															
12.	Health statistics															
13.	Education statistics (Literacy, Enrolment, etc.)															
14.	Crime/Judicial/Security/Governance statistics															
15.	Environment statistics															
16.	Science and technology statistics															
17.	Agriculture statistics															
18.	Livestock statistics															
19.	Fisheries statistics															
20.	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)															
21.	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)															
22.	Service Statistics (Transport, Communication, Tourism, Culture, etc.)															
23.	Gender statistics															
24.	Census data sets (GPHC, RGE, etc.)															
25.	Survey data sets															
26.	Census and survey reports															
27.	Other (specify)				L		L									

CODES FOR A1b (SOURCE OF OFFICIAL STATISTICS/STATISTICAL PRODUCTS)

- 1. National Institute of Statistics (NIS)
- 2. Central Bureau of the Census and Population Studies (BUCREP)
- 3. Ministry of Territorial Administration (MINAT)
- 4. Ministry of Decentralisation and Local Development (MINDDEVEL)
- 5. Ministry of Social Affairs (MINAS)
- 6. Ministry of Agriculture and Rural Development (MINADER)
- 7. Ministry of Arts and Culture (MINAC)
- 8. Ministry of Trade (MINCOMMERCE)
- 9. Ministry of Communication (MINCOM)
- 10. Supreme State Audit (CONSUPE)
- 11. Ministry of Defence (MINDEF)
- 12. Ministry of State Property, Surveys and Land Tenure (MINDCAF)
- 13. Ministry of Water and Energy (MINEE)
- 14. Ministry of Basic Education (MINEDUB)
- 15. Ministry of Livestock, Fisheries and Animal Industries (MINEPIA)
- 16. Ministry of Employment and Vocational Training (MINEFOP)

- 17. Ministry of Secondary Education (MINSEC)
- 18. Ministry of Higher Education (MINESUP)
- 19 Ministry of Environment, Nature Protection and Sustainable Development (MINEPDED)
- 20 Ministry of Public Service and Administrative Reforms (MINFOPRA)
- 21. Ministry of Forests and Wildlife (MINFOF)
- 22. Ministry of Housing and Urban Development (MINHDU)
- 23. Ministry of Youth and Civic Education (MINJEC)
- 24. Ministry of Justice (MINJUSTICE)
- 25. Ministry of Public Contracts (MINMAP)
- 26. Ministry of Mines, Industry and Technological Development (MINMIDT)
- 27. Ministry of Small and Medium-sized Enterprises, Social Economy and Handicrafts (MINPMEESA)
- 28. Ministry of Posts and Telecommunications (MINPOSTEL)
- 29. Ministry of Women's Empowerment and the Family (MINPROFF)

IPPI: Industrial Product Price Index

- 30. Ministry of Scientific Research and Innovation (MINRESI)
- 31. Ministry in Charge of Relations with the Parliament
- 32. Ministry of External Relations (MINREX)
- 33. Ministry of Public Health (MINSANTE)
- 34. Minister of Sports and Physical Education (MINSEP)
- 35. Minister of Tourism and Leisure (MINTOURL)
- 36. Ministry of Transport (MINTRANSPORT)
- 37. Ministry of Labour and Social Security (MINTSS)
- 38. Ministry of Public Works (MINTP)
- 39. Directorate General of Taxation (DGT) at MINFI
- 40. Directorate General of Customs at MINFI
- 41. Directorate General of Budget at MINFI
- 42. Forecasting Division at MINFI
- 43. Directorate General of the Treasury, Financial and Monetary Cooperation at MINFI
- 44. Directorate General of The Economy and Public Investment Programming at MINEPAT
- 45. Directorate General of Planning and Regional Development at MINEPAT
- 46. Directorate General of Cooperation and Regional Integration at MINEPAT
- 47. Sinking Fund of Cameroon (CAA)
- 48. Port Authority of Douala (PAD)
- 49. Cameroon National Shippers' Council (CNSC)
- 50. National Civil Status Registration Office (BUNEC)
- 51. National Institute of Cartography (NIC)52. Bank of Central African States (BEAC)

- 53. Telecommunication Regulatory Board (TRB)
- 54. Electricity Sector Regulatory Agency (ARSEL)
- 55. Technical Committee for Programme Monitoring (CTSE)
- 56. Permanent Secretariat of the Competitiveness Committee
- 57. United Councils and Cities of Cameroon (UCCC)
- 58. Special Council Support Fund for Mutual Assistance (FEICOM)
- 59. State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda)
- 60. National Assembly
- 61. SENATE
- 62. Economic and Social Council
- 63. National Social Insurance Fund
- 64. Cameroon Chamber of Commerce, Industry, Mines and Crafts
- 65. Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon
- 66. Office of the Confederation of Cameroon Trade Unions
- 67. Groupement Inter-Patronal du Cameroun (GICAM)
- 68. Institute of Chartered Accountants of Cameroon (ONEC)
- 69. Cameroon Insures' Association
- 70. Sub-regional Institute for Statistics and Applied Economics (ISSEA)
- 71. Institute of Demographic Training and Research (IFORD)
- 72. Other sources (specify):

A2. For each official statistics or statistical products you mentioned in Question A1, indicate what you used it for (PLEASE CIRCLE ALL THAT APPLY).

No ·	STATISTICS AND STATISTICAL PRODUCTS	To inform decision-making/policy formulation (A)	Planning (B)	Modelling and forecastin g (C)	Research/Aca demic (D)	Monitor ing/Eval uation (E)	Informatio n Sharing (F)	Report Writing (G)	Other (specify) (H)	NA (I)
1	National accounts (GDP, GNP, etc.)	A	В	C	D	Е	F	В	Н	U
2	Statistics on macroeconomic forecasting	A	В	С	D	Е	F	В	Н	U
3	Price statistics (CPI, IPPI, Inflation, etc.) ²	A	В	С	D	Е	F	В	Н	U
4	Public finance statistics	A	В	C	D	Е	F	В	Н	U
5	Monetary and financial statistics (BOP, money supply, interest rate, etc.)	A	В	С	D	Е	F	В	Н	U
6	Industrial statistics (Industry, Energy, etc.)	A	В	С	D	Е	F	В	Н	U
7	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)	A	В	С	D	Е	F	В	Н	U
8	Foreign trade statistics (Imports, Exports, etc.)	A	В	С	D	Е	F	В	Н	U
9	Domestic trade statistics (Wholesale, Retail Trade)	A	В	С	D	Е	F	В	Н	U
10	Demographic statistics (Population, fertility, migration, etc.)	A	В	С	D	Е	F	В	Н	U
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)	A	В	С	D	Е	F	В	Н	U
12	Health statistics	A	В	C	D	Е	F	В	Н	U
13	Education statistics (Literacy, Enrolment, etc.)	A	В	C	D	Е	F	В	Н	U
14	Crime/Judicial/Security/Governanc e statistics	A	В	С	D	Е	F	В	Н	U
15	Environment statistics	A	В	С	D	Е	F	В	Н	U
16	Science and technology statistics	A	В	С	D	Е	F	В	Н	U
17	Agriculture statistics	A	В	C	D	Е	F	В	Н	U
18	Livestock statistics	A	В	C	D	Е	F	В	Н	U

No ·	STATISTICS AND STATISTICAL PRODUCTS	To inform decision- making/policy formulation (A)	Planning (B)	Modelling and forecastin g (C)	Research/Aca demic (D)	Monitor ing/Eval uation (E)	Informatio n Sharing (F)	Report Writing (G)	Other (specify) (H)	NA (I)
19	Fisheries statistics	A	В	C	D	Е	F	В	Н	U
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)	A	В	С	D	Е	F	В	Н	U
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)	A	В	С	D	Е	F	В	Н	U
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)	A	В	С	D	Е	F	В	Н	U
23	Gender statistics	A	В	С	D	Е	F	В	Н	U
24	Census data sets (GPHC, RGE, etc.)	A	В	С	D	Е	F	В	Н	U
25	Survey data sets	A	В	C	D	Е	F	В	Н	U
26	Census and survey reports	A	В	C	D	Е	F	В	Н	U
27	Other (specify)	A	В	С	D	Е	F	В	Н	U

Other (specify)	A	В	C	D	E	F	В	Н
A3. How long have you use	ed official statistics	or statisti	cal prod	ucts?				
Less than 1 year1 1 – 4 years2		9 years years or mo						
A4. How often do you use	official statistics or	· statistical	produc	ts?				
Daily1	Monthly	4	A	nnually		7		
Weekly2 Fortnightly3	Quarterly	5	O	nce in a while.		8		
Fortnightly3	Bi-annua	ally	.6	Once	9			
A5. Considering the pur information you were look		you used	official	statistics or s	tatistica	l product	ts, did you	i find the
Always		Or	nce (didn	't find the infor	mation)	5 (>>>/	A6b)	
Usually (most of the tim Rarely Never	3 (>>>A6b)			d the information				
A6a. What other informat	ion/data would you	ı like to be	made a	vailable? (>>>l	B1)			
1	••••		••••••	•••••	•••••	•••••	•••••	•••••
2	••••		••••••	•••••	•••••	•••••	•••••	•••••
3	•••••			•••••		•••••	•••••	
4		••••••	••••••	•••••	•••••	•••••	••••••	•••••
A6b. What information we	ere you looking for	that you d	lid not fi	nd?				
1	•••••			•••••	•••••	•••••	•••••	•••••
2	•••••		• • • • • • • • • • • • • • • • • • • •		•••••	•••••	•••••	•••••
3	•••••			•••••	•••••	•••••	•••••	
4	•••••			•••••		•••••	•••••	• • • • • • • • • • • • • • • • • • • •

SECTION B: USEFULNESS, SATISFACTION AND QUALITY OF OFFICIAL STATISTICS (NIS AND OTHER NSIS)

B1. How useful did you find each of the official statistics or statistical products you used? (REFER TO THE STATISTICS/PRODUCTS INDICATED IN QA1 AND CIRCLE THE APPROPRIATE RESPONSES).

No.	STATISTICS AND STATISTICAL PRODUCTS	Very useful	Useful	Somew hat useful	Not useful	Not usefulat all
1	National accounts (GDP, GNP, etc.)	5. 5	4. 4	3. 3	2. 2	1. 1
2	Statistics on macroeconomic forecasting	5	4	3	2	1
3	Price statistics (CPI, IPPI, Inflation, etc.) ³	5	4	3	2	1
4	Public finance statistics	5	4	3	2	1
5	Monetary and financial statistics (BOP, money supply, interest rate, etc.)	5	4	3	2	1
6	Industrial statistics (Industry, Energy, etc.)	5	4	3	2	1
7	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)	5	4	3	2	1
8	Foreign trade statistics (Imports, Exports, etc.)	5	4	3	2	1
9	Domestic trade statistics (Wholesale, Retail Trade)	5	4	3	2	1
10	Demographic statistics (Population, fertility, migration, etc.)	5	4	3	2	1
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)	5	4	3	2	1
12	Health statistics	5	4	3	2	1
13	Education statistics (Literacy, Enrolment, etc.)	5	4	3	2	1
14	Crime/Judicial/Security/Governance statistics	5	4	3	2	1
15	Environment statistics	5	4	3	2	1
16	Science and technology statistics	5	4	3	2	1
17	Agriculture statistics	5	4	3	2	1
18	Livestock statistics	5	4	3	2	1
19	Fisheries statistics	5	4	3	2	1
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)	5	4	3	2	1
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)	5	4	3	2	1
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)	5	4	3	2	1
23	Gender statistics	5	4	3	2	1
24	Census data sets (GPHC, RGE, etc.)	5	4	3	2	1
25	Survey data sets	5	4	3	2	1
26	Census and survey reports	5	4	3	2	1
27	Other (specify)	5	4	3	2	1

B2. For each	h of the official s	tatistics you used, o	verall:					
(a). How satisfied we details, timeliness, r					?			
Use the following to	indicate the leve	of satisfaction for o	each of th	ie stati	stical product	t that you used		
Very Satisfied	5	Somewhat Satis	fied	3	V	ery Unsatisfied	1	
Satisfied	4	Unsatisfied			2			
(b). If response to (a)	is "1", "2" or "3	3", indicate reason f	or not be	eing sa	tisfied with se	ervices.		
	ough		were	Irreo	ular/unavailah	le update		7
provided		1				sumptions/used		
Gaps in Data		2				mat		
Data/information was	outdated	3						
Time lag between req	uest and receipt v	vas wide4				nics		
Delay in updating sou				Lang	uage too techn	ical	• • • • • • • • • • • • • • • • • • • •	11
Data/information was				Othe	r (specify)			12
N STATISTICS A	ND STATISTIC	CAL PRODUCTS	(i)		(ii)	(iii)	(iv)	(v)

³CPI: Household Final Consumption Price Index Official Statistics User Satisfaction Survey

0.		Det	tails	Time	liness	Rele	evance	Freq	uency	Styl	
		a.	b.	a.	b.	a.	b.	a.	b.	a.	b.
1	National accounts (GDP, GNP, etc.)										
2	Statistics on macroeconomic forecasting										
3	Price statistics (CPI, IPPI, Inflation, etc.) ⁴	<u> </u>	<u></u>								
4	Public finance statistics									<u> _ </u>	
5	Monetary and financial statistics (BOP, money supply, interest rate, etc.)	<u> </u>				<u> </u>	<u> </u>				
6	Industrial statistics (Industry, Energy, etc.)										<u> </u>
7	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)	<u> </u>				<u> _ </u>	<u> </u>	<u> </u>			
8	Foreign trade statistics (Imports, Exports, etc.)									<u> </u>	
9	Domestic trade statistics (Wholesale, Retail Trade)										
10	Demographic statistics (Population, fertility, migration, etc.)						<u> </u>				
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)						L_L_I	<u></u>			
12	Health statistics										
13	Education statistics (Literacy, Enrolment, etc.)										
14	Crime/Judicial/Security/Governance statistics	<u> </u>									
15	Environment statistics										
16	Science and technology statistics						<u> </u>	Ш			
17	Agriculture statistics										
18	Livestock statistics						L_L_I				
19	Fisheries statistics						L_L_I				
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)										
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)										
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)						<u> </u>				
23	Gender statistics										
24	Census data sets (GPHC, RGE, etc.)										
25	Survey data sets										
26	Census and survey reports			<u> </u>							
27	Other (specify)										

	STIONS B3-B6 CONCERN ONLY THOSE W	HO ANSWER	ED "1", "2"	OR "3" FOR I	ITEMS 1–4 OF
	STION B2(a).		4:4:- 0 CI	. 41	L
В3-В	6. What effect does [B3-B6] of [Statistical product]	have on your act	tivities? Choos	e the main if more t	than one effect.
No e	effect1	Missed dea	dline		8
Can	not determine production levels2	Delayed wo	ork or activities.		9
Inac	curate budgeting3	Lost an opp	ortunity		10
Unr	eliable estimates	Made a lot	of assumptions.		11
Abo	rted/terminated programme or activity	Poor or low	performance		
	5			12	
	ct objective or goal not	Could not in			
	eved6	_	licy	13	
	leading outcome/output	Other			1.4
• • • • •	7	(specify)			14
		В3.	B4.	B5.	В6.
No.	STATISTICS AND STATISTICAL	Inadequacy	Untimely	Less/limited	Irregular
110.	PRODUCTS	of details	release	relevance	release
1	National accounts (GDP, GNP, etc.)				
2	Statistics on macroeconomic forecasting				<u> </u>
3	Price statistics (CPI, IPPI, Inflation, etc.) ⁵		<u>'</u> '	<u> </u>	
4	Public finance statistics	<u> </u>	<u> </u>		<u> </u>
5	Monetary and financial statistics (BOP, money	<u>'</u> '	 	<u> </u>	
3	supply, interest rate, etc.)				
6	Industrial statistics (Industry, Energy, etc.)				
7	Labour statistics (Employment, Unemployment,		1 1 1		
	Underemployment, Income, etc.)				
8	Foreign trade statistics (Imports, Exports, etc.)				<u> </u>
9	Domestic trade statistics (Wholesale, Retail Trade)	_		<u> </u>	
10	Demographic statistics (Population, fertility, migration, etc.)			<u> </u>	
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)	<u> </u>			
12	Health statistics				
13	Education statistics (Literacy, Enrolment, etc.)				
14	Crime/Judicial/Security/Governance statistics				
15	Environment statistics				
16	Science and technology statistics				
17	Agriculture statistics				
18	Livestock statistics	<u> </u>	<u> </u>	<u> </u>	<u> </u>
19	Fisheries statistics	<u> </u>	<u> </u>	<u> </u>	<u> </u>
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)				
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)				
22	Service Statistics (Transport, Communication,	1 1 1	1 1 1		1 1 1
	Tourism, Culture, etc.)		III		
23	Gender statistics				<u> </u>
24	Census data sets (GPHC, RGE, etc.)				
25	Survey data sets				
26	Census and survey reports				
27	Other (specify)				

No.	STATISTICS AND STATISTICAL PRODUCTS	B7. In your opinion, is enough information provided on any revisions/updates to the official statistics or statistical products that you used? Yes	B8. For each of the official statistics or statistical products you used, how easy or difficult was it for you to obtain them? Very easy
1	National accounts (GDP, GNP, etc.)		<u></u> l
2	Statistics on macroeconomic forecasting		<u></u> I
3	Price statistics (CPI, IPPI, Inflation, etc.) ⁶		
4	Public finance statistics		<u></u>
5	Monetary and financial statistics (BOP, money supply, interest rate, etc.)		Ш
6	Industrial statistics (Industry, Energy, etc.)		
7	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)		Ц
8	Foreign trade statistics (Imports, Exports, etc.)		
9	Domestic trade statistics (Wholesale, Retail Trade)		Ц
10	Demographic statistics (Population, fertility, migration, etc.)		Ш
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)		Ц
12	Health statistics		
13	Education statistics (Literacy, Enrolment, etc.)		
14	Crime/Judicial/Security/Governance statistics		
15	Environment statistics		<u> _ </u>
16	Science and technology statistics		<u> _ </u>
17 18	Agriculture statistics Livestock statistics		
19	Fisheries statistics		
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)		
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)		Ш
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)		
23	Gender statistics		
24	Census data sets (GPHC, RGE, etc.)		<u> </u>
25	Survey data sets		
26	Census and survey reports		
27	Other (specify)	1 1	

<u>INSTRUCTION</u>: IF CODE in B8 IS 3, 4 or 5 FOR ALL IN QB8, GO TO B10.

⁶CPI: Household Final Consumption price Index **Official Statistics User Satisfaction Survey**

B9.	In your opinion, what makes it difficult for you to obta	in/access the	official statistics?
Did	h cost/expensive		Bureaucracy4 Delay/Time
	oldis were not ready to give		wasting5
			Other (specify)6
No.	STATISTICS AND STATISTICAL PRODUCTS	ENTER CODE	Other (specify):
1	National accounts (GDP, GNP, etc.)		other (speerly).
2	Statistics on macroeconomic forecasting	<u> </u>	
3	Price statistics (CPI, IPPI, Inflation, etc.) ⁷		
4	Public finance statistics		
5	Monetary and financial statistics (BOP, money supply, interest rate, etc.)		
6	Industrial statistics (Industry, Energy, etc.)		
7	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)		
8	Foreign trade statistics (Imports, Exports, etc.)		
9	Domestic trade statistics (Wholesale, Retail Trade)		
10	Demographic statistics (Population, fertility, migration, etc.)		
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)		
12	Health statistics		
13	Education statistics (Literacy, Enrolment, etc.)		
14	Crime/Judicial/Security/Governance statistics		
15	Environment statistics		
16	Science and technology statistics		
17	Agriculture statistics		
18	Livestock statistics		
19	Fisheries statistics		
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)		
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)		
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)		
23	Gender statistics		
24	Census data sets (GPHC, RGE, etc.)		
25	Survey data sets		
26	Census and survey reports		
27	Other (specify)		

⁷CPI: Household Final Consumption price Index **Official Statistics User Satisfaction Survey**

N	STATISTICS AND STATISTICAL PRODUCTS		cal promate interest in the control of the control	the oducts format not conce pract	s you ation s es, eepts, tices (CIRCA TE RE	used, such a methor classi.e. m	was to so was so was to so	here rces, gical tions ta)?	Very Easy. Neith Diffic	it in acc the (PLEAS PPROPE easy er easy no cult	essing these statis	CLE THE ESPONSE)5 (>> B13)4 (>> B13)4 (>> B13)21	
0.		Did not	T			`		ı	5.	4.	3.	2.	1.
1	National accounts (GDP, GNP, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
2	Statistics on macroeconomic forecasting	A	В	С	D	Е	F	В	5	4	3	2	1
3	Price statistics (CPI, IPPI, Inflation, etc.) ⁸	A	В	С	D	Е	F	В	5	4	3	2	1
4	Public finance statistics	A	В	С	D	Е	F	В	5	4	3	2	1
5	Monetary and financial statistics (BOP, money supply, interest rate, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
6	Industrial statistics (Industry, Energy, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
7	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
8	Foreign trade statistics (Imports, Exports, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
9	Domestic trade statistics (Wholesale, Retail Trade)	A	В	С	D	Е	F	В	5	4	3	2	1
10	Demographic statistics (Population, fertility, migration, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
12	Health statistics	A	В	С	D	Е	F	В	5	4	3	2	1
13	Education statistics (Literacy, Enrolment, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
14	Crime/Judicial/Security/Governance statistics	A	В	С	D	Е	F	В	5	4	3	2	1
15	Environment statistics	A	В	С	D	Е	F	В	5	4	3	2	1
16	Science and technology statistics	A	В	C	D	Е	F	В	5	4	3	2	1
17	Agriculture statistics	A	В	C	D	Е	F	В	5	4	3	2	1
18	Livestock statistics	A	В	С	D	Е	F	В	5	4	3	2	1
19	Fisheries statistics	A	В	С	D	Е	F	В	5	4	3	2	1
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)	A	В	С	D	Е	F	В	5	4	3	2	1
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
23	Gender statistics	A	В	С	D	Е	F	В	5	4	3	2	1
24	Census data sets (GPHC, RGE, etc.)	A	В	С	D	Е	F	В	5	4	3	2	1
25	Survey data sets	A	В	С	D	Е	F	В	5	4	3	2	1
26	Census and survey reports	A	В	C	D	Е	F	В	5	4	3	2	1
27	Other (specify)	A	В	С	D	E	F	В	5	4	3	2	1

⁸CPI: Household Final Consumption price Index **Official Statistics User Satisfaction Survey**

B12. In your opinion, what makes it difficult for you to either obtain/access the metadata (additional information) of these statistics?

(PLEASE, CIRCLE THE APPROPRIATE RESPONSE).

	(PLEASE,	CIRCLE	THE APPRO Didn't know	Officials	PON	SE).
	STATISTICS AND STATISTICAL PRODUCTS	High cost	where to obtain informatio n	were not ready to give		Other (specify):
No		1.	2.	3.		4
1	National accounts (GDP, GNP, etc.)	1	2	3	4	
2	Statistics on macroeconomic forecasting	1	2	3	4	
3	Price statistics (CPI, IPPI, Inflation, etc.) ⁹	1	2	3	4	
4	Public finance statistics	1	2	3	4	
5	Monetary and financial statistics (BOP, money supply, interest rate, etc.)	1	2	3	4	
6	Industrial statistics (Industry, Energy, etc.)	1	2	3	4	
7	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)	1	2	3	4	
8	Foreign trade statistics (Imports, Exports, etc.)	1	2	3	4	
9	Domestic trade statistics (Wholesale, Retail Trade)	1	2	3	4	
10	Demographic statistics (Population, fertility, migration, etc.)	1	2	3	4	
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)	1	2	3	4	
12	Health statistics	1	2	3	4	
13	Education statistics (Literacy, Enrolment, etc.)	1	2	3	4	
14	Crime/Judicial/Security/Governance statistics	1	2	3	4	
15	Environment statistics	1	2	3	4	
16	Science and technology statistics	1	2	3	4	
17	Agriculture statistics	1	2	3	4	
18	Livestock statistics	1	2	3	4	
19	Fisheries statistics	1	2	3	4	
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)	1	2	3	4	
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)	1	2	3	4	
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)	1	2	3	4	
23	Gender statistics	1	2	3	4	
24	Census data sets (GPHC, RGE, etc.)	1	2	3	4	
25	Survey data sets	1	2	3	4	
26	Census and survey reports	1	2	3	4	
27	Other (specify)	1	2	3	4	

⁹CPI: Household Final Consumption price Index **Official Statistics User Satisfaction Survey**

		B13.		
	STATISTICS AND STATISTICAL PRODUCTS	Did you understand the additional information (Metadata) you accessed for each of the statistics or statistical products? Yes=1 No=2 (>>>B17)	B14. If yes in B13, how easy or difficult was it? Very easy	B15. Did you make use of the additional information (Metadata) for each of the statistics or statistical product you accessed? Yes1No2
1	National accounts (GDP, GNP, etc.)			
2	Statistics on macroeconomic forecasting			<u> </u>
3	Price statistics (CPI, IPPI, Inflation, etc.) ¹⁰	<u> </u>		<u> </u>
4	Public finance statistics			<u> _ </u>
	Monetary and financial statistics (BOP, money supply, interest rate, etc.)			
6	Industrial statistics (Industry, Energy, etc.)			<u> _ </u>
	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)			
8	Foreign trade statistics (Imports, Exports, etc.)	<u> </u>		
	Domestic trade statistics (Wholesale, Retail Trade)			
	Demographic statistics (Population, fertility, migration, etc.)			
	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)			
12	Health statistics			
13	Education statistics (Literacy, Enrolment, etc.)			
14	Crime/Judicial/Security/Governance statistics			
15	Environment statistics			
16	Science and technology statistics			
17	Agriculture statistics			<u> </u>
18	Livestock statistics	<u></u>		
19	Fisheries statistics			
	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)			
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)			
	Service Statistics (Transport, Communication, Tourism, Culture, etc.)	<u> </u>		
23	Gender statistics			<u> </u>
24	Census data sets (GPHC, RGE, etc.)			
25	Survey data sets			
26	Census and survey reports	<u> </u>		
27	Other (specify)			

¹⁰CPI: Household Final Consumption price Index Official Statistics User Satisfaction Survey

No.	STATISTICS AND STATISTICAL PRODUCTS	FOR EACH OF THE FOLLOWING PRODUCTS, SEE B10. IF B10 IS NOT "A", GO TO THE NEXT PRODUCT OR TO B17. B16a. For each of the official statistics you used, was the information on methodology sufficiently clear? Yes	B16b. If No in B16a, briefly state the main reason Language too technical
1	National accounts (GDP, GNP, etc.)		
2	Statistics on macroeconomic forecasting		
3	Price statistics (CPI, IPPI, Inflation, etc.) ¹¹		
4	Public finance statistics	<u></u>	
5	Monetary and financial statistics (BOP, money supply, interest rate, etc.)		
6	Industrial statistics (Industry, Energy, etc.)	<u> </u>	
7	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)		
8	Foreign trade statistics (Imports, Exports, etc.)	<u> </u>	<u> </u>
9	Domestic trade statistics (Wholesale, Retail Trade)		<u> </u>
10	Demographic statistics (Population, fertility, migration, etc.)		
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)		
12	Health statistics	_	
13	Education statistics (Literacy, Enrolment, etc.)		
14	Crime/Judicial/Security/Governance statistics		
15	Environment statistics		
16	Science and technology statistics		
17	Agriculture statistics		
18	Livestock statistics		
19	Fisheries statistics Cartographic/Spatial data (EA Maps, Administrative	<u> </u>	<u> </u>
20	Maps, etc.) Vital Statistics (Births, Deaths, Marriage and Divorce		<u></u>
21	Statistics)		
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)		
23	Gender statistics		
24	Census data sets (GPHC, RGE, etc.)	<u> </u>	
25	Survey data sets		
26	Census and survey reports	Ш	
27	Other (specify)		

¹¹CPI: Household Final Consumption price Index **Official Statistics User Satisfaction Survey**

No.	STATISTICS AND STATISTICAL PRODUCTS	B17. For each of the following official statistics or statistical products, do you know whether there is a publicly disseminated calendar that announces in advance the dates on which it is published? (Write the corresponding code) Yes1 No2 (>>>>B19)	B18. For all the disseminated calendar that you know, in practice, are the official statistics or statistical products released on the dates announced for the dissemination? (Write the corresponding code) Yes
1	National accounts (GDP, GNP, etc.)		
2	Statistics on macroeconomic forecasting		
3	Price statistics (CPI, IPPI, Inflation, etc.) ¹²		
4	Public finance statistics		
5	Monetary and financial statistics (BOP, money supply,		
6	Industrial statistics (Industry, Energy, etc.)		
7	Labour statistics (Employment, Unemployment,		
	Underemployment, Income, etc.)		
8	Foreign trade statistics (Imports, Exports, etc.)		
9	Domestic trade statistics (Wholesale, Retail Trade)		
10	Demographic statistics (Population, fertility, migration, etc.)		
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)		
12	Health statistics		
13	Education statistics (Literacy, Enrolment, etc.)		Ш
14	Crime/Judicial/Security/Governance statistics		Ш
15	Environment statistics		Ш
16	Science and technology statistics	Ш	Ш
17	Agriculture statistics		
18	Livestock statistics		Ш
19	Fisheries statistics	Ш	Ш
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)		Ш
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)		
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)		
23	Gender statistics		
24	Census data sets (GPHC, RGE, etc.)		
25	Survey data sets		
26	Census and survey reports		
27	Other (specify)		

¹²CPI: Household Final Consumption price Index **Official Statistics User Satisfaction Survey**

B19. In your opinion, are the official statistics or statistical products that you ever used presented in a user-friendly format?

(PLEASE, CIRCLE THE APPROPRIATE RESPONSE).

No.	STATISTICS AND STATISTICAL PRODUCTS	Yes=1	No=2
1	National accounts (GDP, GNP, etc.)	1	2
2	Statistics on macroeconomic forecasting	1	2
3	Price statistics (CPI, IPPI, Inflation, etc.) ¹³	1	2
4	Public finance statistics	1	2
5	Monetary and financial statistics (BOP, money supply, interest rate, etc.)	1	2
6	Industrial statistics (Industry, Energy, etc.)	1	2
7	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)	1	2
8	Foreign trade statistics (Imports, Exports, etc.)	1	2
9	Domestic trade statistics (Wholesale, Retail Trade)	1	2
10	Demographic statistics (Population, fertility, migration, etc.)	1	2
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)	1	2
12	Health statistics	1	2
13	Education statistics (Literacy, Enrolment, etc.)	1	2
14	Crime/Judicial/Security/Governance statistics	1	2
15	Environment statistics	1	2
16	Science and technology statistics	1	2
17	Agriculture statistics	1	2
18	Livestock statistics	1	2
19	Fisheries statistics	1	2
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)	1	2
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)	1	2
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)		
23	Gender statistics		
24	Census data sets (GPHC, RGE, etc.)	1	2
25	Survey data sets	1	2
26	Census and survey reports	1	2
27	Other (specify)	1	2

B20. In your opinion, how harmonized/coherent are official statistics in Ghana? (That is, the degree to which consistent definitions, methods and standards are used across government agencies in the production and presentation of statistics).

(CIRCLE AND ENTER THE APPROPRIATE CODE IN THE BOX PROVIDED)

Very harmonized5	Fairly harmonized2
Harmonized4	Not harmonized1
No idea3	

¹³CPI: Household Final Consumption price Index **Official Statistics User Satisfaction Survey**

B21. In your opinion, how would you rate the overall quality of official statistics or statistical products you have ever used?

(PLEASE, CIRCLE THE APPROPRIATE RESPONSE).

No.	STATISTICS AND STATISTICAL PRODUCTS	Excellent	Very good	Good	Fair	Poor
1	National accounts (GDP, GNP, etc.)	5	4	3	2	1
2	Statistics on macroeconomic forecasting	5	4	3	2	1
3	Price statistics (CPI, IPPI, Inflation, etc.) ¹⁴	5	4	3	2	1
4	Public finance statistics	5	4	3	2	1
5	Monetary and financial statistics (BOP, money supply, interest rate, etc.)	5	4	3	2	1
6	Industrial statistics (Industry, Energy, etc.)	5	4	3	2	1
7	Labour statistics (Employment, Unemployment, Underemployment, Income, etc.)	5	4	3	2	1
8	Foreign trade statistics (Imports, Exports, etc.)	5	4	3	2	1
9	Domestic trade statistics (Wholesale, Retail Trade)	5	4	3	2	1
10	Demographic statistics (Population, fertility, migration, etc.)	5	4	3	2	1
11	Living Conditions Statistics (Poverty, housing, water, electricity, etc.)	5	4	3	2	1
12	Health statistics	5	4	3	2	1
13	Education statistics (Literacy, Enrolment, etc.)	5	4	3	2	1
14	Crime/Judicial/Security/Governance statistics	5	4	3	2	1
15	Environment statistics	5	4	3	2	1
16	Science and technology statistics	5	4	3	2	1
17	Agriculture statistics	5	4	3	2	1
18	Livestock statistics	5	4	3	2	1
19	Fisheries statistics	5	4	3	2	1
20	Cartographic/Spatial data (EA Maps, Administrative Maps, etc.)	5	4	3	2	1
21	Vital Statistics (Births, Deaths, Marriage and Divorce Statistics)	5	4	3	2	1
22	Service Statistics (Transport, Communication, Tourism, Culture, etc.)	5	4	3	2	1
23	Gender statistics	5	4	3	2	1
24	Census data sets (GPHC, RGE, etc.)	5	4	3	2	1
25	Survey data sets	5	4	3	2	1
26	Census and survey reports	5	4	3	2	1
27	Other (specify)	5	4	3	2	1

B22a. Considering the official statistics or statistical products you have ever used, overall, how satisfied were you with the?

	AREAS OF SATISFACTION/DISSATISFACTION	Very Satisfied (5)	Satisfied (4)	Somewhat Satisfied (3)	Unsatisfie d (2)	Very Unsatisfied (1)
a	Processes in accessing official statistics	5	4	3	2	1
b	Cost of products	5	4	3	2	1
С	Waiting time until data requested was made available	5	4	3	2	1
d	Level of details of information	5	4	3	2	1
e	Technical language and comprehension	5	4	3	2	1
f	Quality of analysis/interpretation	5	4	3	2	1
g	Usefulness of the product used/services	5	4	3	2	1

B22b. Overall, how satisfied are you with the?

	SERVICE	Very Satisfied	Satisfied	Somewhat Satisfied	Unsatisfied	Very Unsatisfied	NC
h.	Services (consultations, enquiry, clarification, etc.) after acquiring the data.	5	4	3	2	1	0

¹⁴CPI: Household Final Consumption price Index **Official Statistics User Satisfaction Survey**

IPPI: Industrial Product Price Index

SECTION C: INFORMATION ABOUT GHANA STATISTICAL SERVICE (NIS)

C0B: If so, through which channels did you learn about (PLEASE CIRCLE	it it? E ALL THAT APPLY).	
riends/colleaguesA Through TVC Social Media.	,	er (specify) l
nrough radioB Print pressD NIS publication		
C1. Have you ever requested information from the NIS	S? ¹⁵	
No		
C2. Which of the following means did you use in conta	cting the National Institute of Statistics	
MEANS OF CONTACT (PLEASE, CIRCLE	ALL THAT APPLY).	COD
a. Telephone to Head Office		1
b. Telephone to Regional Office		2
c. Email to Head Office		3 4
d. Email to Regional Office e. NIS's Website		5
f. Fax		6
g. Personal contact with Head Office (official)		7
h. Personal contact with Regional Office (official)		8
i. Personal contact with an individual staff of the N	IS	9
j. Official letter	IS	10
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)		10
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5	10 11 12
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5	10 11 12
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5	10 11 12 HAT APPLY).
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5	10 11 12 HAT APPLY).
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5	10 11 12 HAT APPLY). CODE
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5 months? (PLEASE CIRCLE ALL TE	10 11 12 HAT APPLY). CODE 1 2
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5 months? (PLEASE CIRCLE ALL TE	10 11 12 HAT APPLY). CODE 1 2 3
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5 months? (PLEASE CIRCLE ALL TE	10 11 12 HAT APPLY). CODE 1 2 3 4
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5 months? (PLEASE CIRCLE ALL TE	10 11 12 HAT APPLY). CODE 1 2 3 4 5
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5 months? (PLEASE CIRCLE ALL TE	10 11 12 HAT APPLY). CODE 1 2 3 4 5 6
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5 months? (PLEASE CIRCLE ALL TE	10 11 12 HAT APPLY). CODE 1 2 3 4 5 6 7
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5 months? (PLEASE CIRCLE ALL TE	10 11 12 HAT APPLY). CODE 1 2 3 4 5 6 7
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5 months? (PLEASE CIRCLE ALL THE	10 11 12 HAT APPLY). CODE 1 2 3 4 5 6 7 8 9
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5 months? (PLEASE CIRCLE ALL THE	10 11 12 HAT APPLY). CODE 1 2 3 4 5 6 7 8 9 10
j. Official letter k. Consulted the website nada.stat.cm l. Other (specify)	st 12 months? 5-6times4 More than 6 times5 months? (PLEASE CIRCLE ALL THE	10 11 12 HAT APPLY). CODE 1 2 3 4 5 6 7 8 9

¹⁵This may include requests for clarification/explanation, microdata or any other information or services that fall within the mandate of the NIS. **Official Statistics User Satisfaction Survey** 17

C6. In your most recent contact with NIS, how long did it take the Service to respondency/request?	
Within one week	
C7. In your most recent contact with GSS, was your request/need met? Yes, fully1 (>>>C9) Yes, partially2 No3	
C8. Why was your request/need met partially or not met?	
(PLEASE, CIRCLE ALL THAT APPLY).	
WHY NEED WAS NOT MET/MET PARTIALLY	CODE
a. Time lag between request and receipt from the NIS was wide	1
b. Gaps in data	2
c. Data outdated	3
d. Details were not enough	4
e. Did not get exactly what was requested	5
f. Data not available (>>C10)	6
a. Other (specify):	7
C9. In your most recent contact with NIS, were you satisfied with the way the data/information r presented?	equested was
Yes1 No2 NA3	
C10. Are you aware of the Resource and Data Centre (Documentation Service and/or the IT Depart the NIS which is the first point of call for all official statistics, information	
Yes, the documentation service only	
C11. Have you ever used any NIS publication/product?	
Yes1 No2 (>>>C16)	

C12. Which of the following NIS publications/products have you ever used?

No.	PUBLICATION/PRODUCT NAME (PLEASE, CIRCLE ALL THAT APPLY).	CODE
1.	Baseline of the research project on the living conditions of rural households in the Adamawa region (2013), Phase 1	1
2.	Mapping of Small and Medium-sized Enterprises, 2020	2
3.	Second annual survey in enterprises, 2013	3
4.	Cameroon Household Survey (ECAM), 1996, 2001, 2007, 2014, 2021	4
5.	National Report on Child Labour, 2007	5
6.	Complementary survey to ECAM 4: National and Regional Monographs, 2016–2017	6
7.	FINSCOPE Consumer Survey, 2017	7
8.	Survey on Employment and the Informal Sector (EESI), 2005, 2010, 2021	8
9.	Coronavirus Socio-Economic Impact Assessment Panel (COVID-19) surveys on the living conditions of the population (phase 1 & phase 2), 2021	9
10.	RCP survey (Adamawa, North, Far North and East), 2017	10
11.	Price statistics (CPI, IPPI, Inflation, etc.)	11
12.	Atlas of Environmental Statistics in Cameroon, 2016	12
13.	National Action Plan for the Development of Environment Statistics (PANDSE)	13
14.	Demographic and Health Survey (DHS), 1991, 1998, 2004, 2011, 2018	14
15.	Multiple Indicator Cluster Surveys (MICS), 2000, 2006, 2011, 2014	15
16.	Proxy Means Test (PMT) surveys	16
17.	LLIN Survey, 2016–2017	17
18.	PAIPA Survey, 2017	18
19.	Cameroon Statistical Yearbook	19
20.	Guideline for the production of statistics from administrative sources	20
21.	NSDS Monitoring Report	21
22.	National quality assurance framework	22
23.	Surveys and censuses guideline	23
24.	SDGs Report	24
25.	Impact of COVID-19 on the National Statistical Information System	25
26.	Law on Statistics in Cameroon	26
27.	Annual national accounts	27
28.	Quarterly national accounts	28
29.	Report on the update and mapping of freight crossing points	29
30.	Report on the Local Development Index	30
31.	Business Indicator Bulletins	31
32.	Foreign Trade Note	32
33.	Focus on Cameroon's economy	33
34.	Report on the business directory	34
35.	DSF database	35
36.	Cameroon in figures, 2004	36
37.	ENACE report, 2021	37
38.	Time Use Survey Report, 2014	38
39.	Report on Governance, Peace and Security, 2014	39
40.	General Census of Enterprises (RGE), 2009, 2016	40
41.	Public ExpenditureTracking Survey (PETS)/Enquête sur le suivi des dépenses publiques, 2007	41
42.	Dictionary of Statistical Surveys	42
43.	Household Living Environment Report (CAVIE)	43
44.	Regional Statistical Yearbooks	43
45.	Extracts from databases (ECAM, EESI, DHS, EESI, PETS, RGE,)	45
46.	Other (specify):	46

C13. For each of the publications you used, rate in terms of your personal or organizational needs, with reference to relevance, accuracy and reliability, accessibility as well as style of presentation.

(PLEASE, USE THE SCALE PROVIDED BELOW).

Rate Description								
	xcellent	This means the product or service has far exceeded			ea.			
	ery good	This means the product or service has exceeded exp						
	3 = Good This means the product or service has met expectations in this area.							
2 = Fair This means the product or service has not adequately met expectations in this area.								
1 = P	oor	This means the product or service has not met fund	amental requ	iirements in tl	nis area.			
No.		PUBLICATION/PRODUCT CODE (REFER TO QC12 FOR CODE)	Relevance (i)	Reliability (ii)	Accessibility (iii)	Style of Presentation (iv)		
1.			<u> </u>					
2.				<u> </u>				
3.			<u> </u>	<u> </u>				
4.			<u> </u>					
5.				<u> </u>				
6.				<u> </u>				
7.				<u> </u>	<u> </u>			
8.			<u> </u>	<u> </u>	<u> </u>			
9.			<u> </u>	<u> </u>	<u> </u>			
10.				<u> </u>	<u> </u>			
11.			<u> </u>	<u> </u>		<u> </u>		
12.			<u> </u>	<u> </u>		<u> </u>		
13.				<u> </u>				
14.				<u> </u>				
15.								

<u>INSTRUCTION</u>: IF NONE OF THE ATTRIBUTES OF THE PRODUCTS IS RATED "1", GO TO C15.

OTHERWISE, CONTINUE.

C14. If any of the publications/product is rated poor (1) with regard to the attributes in C13, specify three main reasons.

(SEE CODE AND ENTER APPROPRIATELY FOR EACH PRODUCT UP TO THREE REASONS. IF SEVERAL ATTRIBUTES ARE RATED "1" IN C13 FOR THE SAME PUBLICATION/PRODUCT, RE-ENTER THE NAME AND CODE OF THE PUBLICATION/PRODUCT ON THE LINE CORRESPONDING TO EACH ATTRIBUTE)

COI	DES FOR C14 (REAS	SON WHY PU	JBLICATION/PRODUCT	IS POOR)		
	Not enough details		01		nethodology	.11
	Report/data delayed		02			
			03	Bureaucracy		13
	Needed to make a lot of assumptions		ons04		ocess	
		_	05	Difficulty in ac	cessing website	15
	Language too techn	ical	06		raphics	
			07		ı format	
				Style of present	tation not suitable	18
	=		09	• •		
			ution10	(1 3)		
			ATTRIBUTE RATED			
l .	ME AND BLICATION/PRODU	CT CODE	1 (POOR) IN C13 (Name & code)	1 st reason	2 nd reason	3 rd reason
				_ _		
				_ _	_	
				<u> _ _ </u>	_	_
				_ _	_	_ _
					_	_
				<u> _ _</u>	_	_ _
				<u> _ _ </u>	_	_
					_	_ _
					_	_
				_ _	_ _	_ _
C15.	Give any additional c	-	have on the official statist	_	_	2.
No.	PUBLICATION CODE	ADDITIO	NAL COMMENT			
1						
2						
3						
4						
5						
C16.	Have you ever accesso Yes1		NIS website? 2 (>>>C21)			

Daily 1 Bi-annually 6 Weekly 2 Annually 7 Fortnightly 3 Once in a while 8 Monthly 4 Once 9 Quarterly 5							
C18.	What are your views on the NIS website with I	_	ADDIATE DEC	DONGE)			
	ASSESSMENT CRITERIA	CLE THE APPRO	Excellent	Very Good	Good	Fair	Poor
٨	Accessibility		(5) 5	(4) 4	3	2	<u>(1)</u> 1
A. B.	Content		5	4	3	2	1
С.	Updates		5	4	3	2	1
D.	Design/User interface		5	4	3	2	1
C19.	Since you started visiting/accessing NIS websit	te, will you say it		in terms No2		it once3	
	ASSESSMENT CRITERIA		Yes1	N02	Usea	it once3	
A.	Accessibility			<u> </u>			
B.	Content			<u> </u>	<u> </u>		
C.	Updates			<u></u>			
D.	Design/User interface			<u> </u>			
C20.	Which aspects of the NIS's website would you						
	ASSESSMENT CRITERIA	Yes1	No2				
A.	Accessibility						
B.	Content				_		
C.	Updates				_		
D.	Design/User interface						
C21.	What is your preferred medium of disseminat	ing statistical pr	oducts and ser	vices?			
MED	DIUM (CIRCLE ALL THAT APPLY).					CODE	
Printe	ed publications					A	
Fact	sheets/brochures/policy briefs/flyers					В	
CDs/	Flash drives					С	
Press releases				D			
Media interactions					Е		
Dissemination workshops				F			
Website/Email					G		
Socia	Social media (Twitter/Facebook, WhatsApp etc.)						
Other	Other (specify): I						
C22a	C22a1. Overall, do you think there are ways in which the NIS could improve the services it provides to users? Yes1 No2 (>>>C24)						

C17. How often do you access/visit the NIS website?

C22a2. If yes, list the services to be improved by the NIS	S. CIRCLE ALL THAT APPLY)
Regular updating of the websiteA	Information from the information request systemE
Γechnical assistant to the administrationsB	Translation of NIS websiteF
Γechnical Assistant to Researchers/StudentsC	Other (specify) G
Reduction of application processing timesD	· · · · · · · · · · · · · · · · · · ·
users?	he NIS could improve the products and publications it provides to
Yes	
No	>>C24)
C22b2. If yes, circle the code(s) of the aspects to be impr	
I. Access/availabilityA	
2. FormB	
3. ContentC	
4. Frequency	
b. Other (specify)E	
C23. Give a brief description of the kind of improvement	• •
C24. Has your perception about the NIS been influenced	I by the media?
WHICH WAY(ONLY ONE RESPONSE) COL	DE
Yes, in a positive way	1
Yes, in a negative way	2
No, cannot recall seeing/hearing anything about	the NIS3
No, my perception has not been influenced by the	e media4

SECTION D: INFORMATION ABOUT OTHER NSIS

This section concerns the structures of the National Statistical Information System other than the National Institute of Statistics.

D1. Have you ever contacted any of the following SNIS's structure for any statistical product or service?

	lave you ever contacted any of the following SNIS's structure for any statistical prod	A. Contacted NIS's structure(s)? Yes = 1 No = 2	B. If Yes in (a), main medium of contacting NSIS
CODE	NCIC CTDUCTUDES OTHER THAN THE NIC	(IF NO TO ALL, GO TO D6)	(ENTER CODE)
1.	NSIS STRUCTURES OTHER THAN THE NIS Central Bureau of the Census and Population Studies (BUCREP)	10 D0)	
2.	Ministry of Territorial Administration (MINAT)	<u> </u>	
3.	Ministry of Decentralisation and Local Development (MINDDEVEL)		
4.	Ministry of Social Affairs (MINAS)		
5.	Ministry of Agriculture and Rural Development (MINADER)		
6.	Ministry of Arts and Culture (MINAC)		
7.	Ministry of Trade (MINCOMMERCE)		
8. 9.	Ministry of Communication (MINCOM)		
9. 10.	Supreme State Audit (CONSUPE) Ministry of Defence (MINDEF)	-	
11.	Ministry of State Property, Surveys and Land Tenure (MINDCAF)		
12.	Ministry of Water and Energy (MINEE)		
13.	Ministry of Basic Education (MINEDUB)		
14.	Ministry of Livestock, Fisheries and Animal Industries (MINEPIA)		
15.	Ministry of Employment and Vocational Training (MINEFOP)		
16.	Ministry of Secondary Education (MINSEC)		
17.	Ministry of Higher Education (MINESUP)		
18. 19.	Ministry of Environment, Nature Protection and Sustainable Development (MINEPDED) Ministry of Public Service and Administrative Reforms (MINFOPRA)		
20.	Ministry of Forests and Wildlife (MINFOF)		
21.	Ministry of Housing and Urban Development (MINHDU)		
22.	Ministry of Youth and Civic Education (MINJEC)		
23.	Ministry of Justice (MINJUSTICE)		
24.	Ministry of Public Contracts (MINMAP)		
25.	Ministry of Mines, Industry and Technological Development (MINMIDT)		
26.	Ministry of Small and Medium-sized Enterprises, Social Economy and Handicrafts		
27.	(MINPMEESA) Ministry of Posts and Telecommunications (MINPOSTEL)		''
28.	Telecommunication Regulatory Board (TRB)		
29.	Ministry of Women's Empowerment and the Family (MINPROFF)	-	
30.	Ministry of Scientific Research and Innovation (MINRESI)		
31.	Ministry in Charge of Relations with the Parliament	<u> </u>	
32.	Ministry of External Relations (MINREX)		
33.	Ministry of Public Health (MINSANTE)		
34.	Minister of Sports and Physical Education (MINSEP)	<u> </u>	
35. 36.	Minister of Tourism and Leisure (MINTOURL) Ministry of Transport (MINTRANSPORT)		
37.	Ministry of Labour and Social Security (MINTSS)		
38.	Ministry of Public Works (MINTP)	<u> </u>	
39.	Directorate General of the Sinking Fund of Cameroon	-	
40.	General Management of Port Authority of Douala		
41.	General Management of Cameroon National Shippers' Council		
42.	Electricity Sector Regulatory Agency (ARSEL)		
43.	Directorate General of the National Civil Status Registration Office (BUNEC)		
44.	Directorate General of the National Institute of Cartography (INC) Technical Committee for Programme Monitoring (CTSE)		
45. 46.	Technical Committee for Programme Monitoring (<u>CTSE</u>) Directorate General of Taxation (DGT) at the Ministry of Finance		
46.	Directorate General of Customs at the Ministry of Finance		- -
48.	Directorate General of Budget at the Ministry of Finance		
49.	Directorate General of the Treasury, Financial and Monetary Cooperation at the Ministry of Finance		
50.	Directorate General of The Economy and Public Investment Programming at MINEPAT		
51.	Directorate General of Planning and Regional Development at MINEPAT		
52.	Directorate General of Cooperation and Regional Integration at MINEPAT		
53.	National Directorate of the Bank of Central African States		
	Permanent Secretariat of the Competitiveness Committee		
54.			
55.	United Councils and Cities of Cameroon (UCCC)	<u> </u>	
	United Councils and Cities of Cameroon (UCCC) Special Council Support Fund for Mutual Assistance (FEICOM) Forecasting Division at the Ministry of Finance		

59. SENATE 60. Economic and Social Council 61. National Social Insurance Fund (CNPS) 62. Cameroon Chamber of Commerce, Industry, Mines and Crafts 63. Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon 64. Office of the Confederation of Cameroon Trade Unions 65. Groupement Inter-Patronal du Cameroun (GICAM) 66. Institute of Chartered Accountants of Cameroon (ONEC) 67. Cameroon Insures' Association 68. State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda) 69. Sub-regional Institute for Statistics and Applied Economics (ISSEA) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): CODE FOR DI(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office. 61. Office of Personal Contact with Head Office (official). 62. Official letter. 63. Official letter. 64. Office of the Confederation of Cameroon (ONEC) 65. Groupement Inter-Patronal du Cameroon (ONEC) 66. Institute of Demographic Training and Research (IFORD) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): 72. Cameroon Insures' Association 73. Institute of Demographic Training and Research (IFORD) 74. Other (specify): 75. Cameroon Insures' Association 76. Email to Regional Office. 77. Official letter. 78. Official letter. 79. Other (specify): 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): 70. Other (specify): 71. Other (specify): 71. Other (specify): 72. Other (specify): 73. Other (specify): 74. Other (specify): 75. Other (specify): 76. Other (specify): 77. Other (specify): 78. Other (spe	CODE	NSIS STRUCTURES OTH	ER THAN THE NIS		(IF NO		conta	med cting	ium of g NSIS
61. National Social Insurance Fund (CNPS) 62. Cameroon Chamber of Commerce, Industry, Mines and Crafts 63. Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon 64. Office of the Confederation of Cameroon Trade Unions 65. Groupement Inter-Patronal du Cameroun (GICAM) 66. Institute of Chartered Accountants of Cameroon (ONEC) 67. Cameroon Insures' Association 68. State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda) 69. Sub-regional Institute for Statistics and Applied Economics (ISSEA) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office	59.	SENATE				ΙΙ΄			
62. Cameroon Chamber of Commerce, Industry, Mines and Crafts 63. Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon 64. Office of the Confederation of Cameroon Trade Unions 65. Groupement Inter-Patronal du Cameroon (GICAM) 66. Institute of Chartered Accountants of Cameroon (ONEC) 67. Cameroon Insures' Association 68. State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda) 69. Sub-regional Institute for Statistics and Applied Economics (ISSEA) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): 72. CODE FOR DI(b) (MEDIUM OF CONTACTING NSIS) 73. Telephone to Head Office	60.	Economic and Social Council							
63. Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon 64. Office of the Confederation of Cameroon Trade Unions 65. Groupement Inter-Patronal du Cameroun (GICAM) 66. Institute of Chartered Accountants of Cameroon (ONEC) 67. Cameroon Insures' Association 68. State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda) 69. Sub-regional Institute for Statistics and Applied Economics (ISSEA) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): CODE FOR DI(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office	61.	National Social Insurance Fun	nd (CNPS)						
64. Office of the Confederation of Cameroon Trade Unions 65. Groupement Inter-Patronal du Cameroun (GICAM) 66. Institute of Chartered Accountants of Cameroon (ONEC) 67. Cameroon Insures' Association 68. State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda) 69. Sub-regional Institute for Statistics and Applied Economics (ISSEA) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): 72. CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) 73. Telephone to Head Office	62.								
65. Groupement Inter-Patronal du Cameroun (GICAM) 66. Institute of Chartered Accountants of Cameroon (ONEC) 67. Cameroon Insures' Association 68. State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda) 69. Sub-regional Institute for Statistics and Applied Economics (ISSEA) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office	63.	Chamber of Agriculture, Fish	eries, Livestock and Fore	estry of Cameroon					
66. Institute of Chartered Accountants of Cameroon (ONEC) 67. Cameroon Insures' Association 68. State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda) 69. Sub-regional Institute for Statistics and Applied Economics (ISSEA) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office	64.			ns					
67. Cameroon Insures' Association 68. State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda) 69. Sub-regional Institute for Statistics and Applied Economics (ISSEA) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office	65.	Groupement Inter-Patronal du	u Cameroun (GICAM)						
State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda) 69. Sub-regional Institute for Statistics and Applied Economics (ISSEA) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office	66.			EC)					
Bamenda) 69. Sub-regional Institute for Statistics and Applied Economics (ISSEA) 70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office	67.	Cameroon Insures' Association	on						
70. Institute of Demographic Training and Research (IFORD) 71. Other (specify): CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office	68.	*	le I, Yaounde II, Doual	a, Maroua, Ngaoundere, Dschang, Buea,			I		_
CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office	69.	Sub-regional Institute for Stat	tistics and Applied Econo	omics (ISSEA)					
CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office	70.	Institute of Demographic Tra	ining and Research (IFOI	RD)		<u></u> 	i		
CODE FOR D1(b) (MEDIUM OF CONTACTING NSIS) Telephone to Head Office .01 Fax .06 Telephone to Regional Office .02 Personal contact with Head Office (official) .07 Email to Regional Office .03 Personal contact with Regional Office (official) .08 Email to Regional Office .04 Personal contact with an individual staff of the NSIS .09 NSIS's Website .05 Official letter .10	71.	Other (specify):		•••••			l i		<u> </u>
Telephone to Regional Office		FOR D1(b) (MEDIUM OF COM	NTACTING NSIS)			· — ·			•
Email to Regional Office. .03 Personal contact with Regional Office (official)	Telep	phone to Head Office	01	Fax		06			
Email to Regional Office	Telep	shone to Regional Office	02	Personal contact with Head Office (official))	07			
NSIS's Website	Emai	l to Regional Office	03	Personal contact with Regional Office (offi-	cial)	8			
	Emai	l to Regional Office	04	Personal contact with an individual staff of	the NSIS.	09			
<u>Other (specify).</u>	NSIS	's Website	05	Official letter		10			
	Other (specify)				11			

		D2. How many times have you contacted the NSIS in the last 12 months for official statistics or statistical products? Once	D3. If you contacted the NSIS once or more in the last 12 months, give the main reason. Request for specific data
CODE	SNIS STRUCTURES OTHER THAN THE NIS	TO D4a)	Other (specify) 13
1.	Central Bureau of the Census and Population Studies (BUCREP)		
2.	Ministry of Territorial Administration (MINAT)		
3.	Ministry of Decentralisation and Local Development (MINDDEVEL)		
4.	Ministry of Social Affairs (MINAS)		
5.	Ministry of Agriculture and Rural Development (MINADER)		
6.	Ministry of Arts and Culture (MINAC)		
7.	Ministry of Trade (MINCOMMERCE)		
8.	Ministry of Communication (MINCOM)		
9.	Supreme State Audit (CONSUPE)		
10.	Ministry of Defence (MINDEF)		
11.	Ministry of State Property, Surveys and Land Tenure (MINDCAF)		
12.	Ministry of Water and Energy (MINEE)		
13.	Ministry of Basic Education (MINEDUB)		
14.	Ministry of Livestock, Fisheries and Animal Industries (MINEPIA)		
15.	Ministry of Employment and Vocational Training		

		D2. How many times have you contacted the NSIS in the last 12 months for official statistics or statistical products? Once	D3. If you contacted the NSIS once or more in the last 12 months, give the main reason. Request for specific data
		5-6times	Methodology query
CODE	SNIS STRUCTURES OTHER THAN THE NIS	(IF NONE FOR ALL, GO TO D4a)	Seek temporal or permanent employment12 Other (specify) 13
16	(MINEFOP) Ministry of Secondary Education (MINSEC)	1 1	1 1 1
16. 17.	Ministry of Higher Education (MINESUP)		
18.	Ministry of Environment, Nature Protection and Sustainable Development (MINEPDED)		
19.	Ministry of Public Service and Administrative Reforms (MINFOPRA)		
20.	Ministry of Forests and Wildlife (MINFOF)		
21.	Ministry of Housing and Urban Development (MINHDU)		
22.	Ministry of Youth and Civic Education (MINJEC)		
23.	Ministry of Justice (MINJUSTICE)	<u> </u>	
24.	Ministry of Public Contracts (MINMAP)	<u> </u>	
25.	Ministry of Mines, Industry and Technological Development (MINMIDT)		
26.	Ministry of Small and Medium-sized Enterprises, Social Economy and Handicrafts (MINPMEESA)		
27.	Ministry of Posts and Telecommunications (MINPOSTEL)		
28.	Telecommunication Regulatory Board (TRB)		
29.	Ministry of Women's Empowerment and the Family (MINPROFF)		
30.	Ministry of Scientific Research and Innovation (MINRESI)		
31.	Ministry in Charge of Relations with the Parliament		
32.	Ministry of External Relations (MINREX)		
33.	Ministry of Public Health (MINSANTE)		
34.	Minister of Sports and Physical Education (MINSEP)		
35.	Minister of Tourism and Leisure (MINTOURL)		
36.	Ministry of Transport (MINTRANSPORT)		
37.	Ministry of Labour and Social Security (MINTSS)		
38.	Ministry of Public Works (MINTP)		
39.	Directorate General of the Sinking Fund of Cameroon		
40.	General Management of Port Authority of Douala		
41.	General Management of Cameroon National Shippers' Council		
42.	Electricity Sector Regulatory Agency (ARSEL)		
43.	Directorate General of the National Civil Status Registration Office (BUNEC)		
44.	Directorate General of the National Institute of Cartography (INC)		
45.	Technical Committee for Programme Monitoring (<u>CTSE</u>)		
46.	Directorate General of Taxation (DGT) at the Ministry of Finance		
47.	Directorate General of Customs at the Ministry of Finance		
48.	Directorate General of Budget at the Ministry of Finance		
49.	Directorate General of the Treasury, Financial and Monetary Cooperation at the Ministry of Finance		
50.	Directorate General of The Economy and Public Investment Programming at MINEPAT		
51.	Directorate General of Planning and Regional Development at MINEPAT		
52.	Directorate General of Cooperation and Regional Integration		

		D2.	
		How many times have	D3.
		you contacted the NSIS	If you contacted the NSIS once or more in
		in the last 12 months for	the last 12 months, give the main reason.
		official statistics or	Request for specific data01
		statistical products?	Follow-up on data request02
			Follow-up on press release/publication03
		Once1	Discuss data requirements, possibility of
		2–4times2 5–6times3	carrying out a survey04
		More than 6 times4	Methodology query05
		None5	Methodology service/advice06 Sampling service/advice07
		1,010	Cartographic/GIS service08
		(COMPLETE D2 FOR ALL	Seek clarification
		NSIS STRUCTURES BELOW	Request for guidance on the website10
		BEFORE PROCEEDING TO D3)	Offer financial support, e.g. sponsor data
		<i>D3)</i>	collection, data analysis11
		(IF NONE FOR ALL, GO	Seek temporal or permanent employment12
CODE	SNIS STRUCTURES OTHER THAN THE NIS	TO D4a)	Other (specify) 13
	at MINEPAT		
53.	National Directorate of the Bank of Central African States	<u> </u>	
54.	Permanent Secretariat of the Competitiveness Committee		
55.	United Councils and Cities of Cameroon (UCCC)		
56.	Special Council Support Fund for Mutual Assistance (FEICOM)		
57.	Forecasting Division at the Ministry of Finance		<u> </u>
58.	National Assembly	<u> _</u>	_
59.	SENATE	<u> _</u>	_
60.	Economic and Social Council		
61.	National Social Insurance Fund (CNPS)		
62.	Cameroon Chamber of Commerce, Industry, Mines and Crafts		
63.	Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon		
64.	Office of the Confederation of Cameroon Trade Unions		
65.	Groupement Inter-Patronal du Cameroun (GICAM)		_ _
66.	Institute of Chartered Accountants of Cameroon (ONEC)		
67.	Cameroon Insures' Association		
68.	State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda)		
69.	Sub-regional Institute for Statistics and Applied Economics (ISSEA)	Ш	
70.	Institute of Demographic Training and Research (IFORD)		
71.	Other (specify):		
		D4a. In your most reco	D4b.

		D4a. In your most recent contact with the NSIS, how early did you require the information?	D4b. In your most recent contact with the NSIS, how long did it take them to respond to your request?
CODE	SNIS STRUCTURES OTHER THAN THE NIS	Within one week	Within one week 1 Within two weeks 2 Within one month 3 More than one month 4 Still pending 5 (>>>D6) No response 6 (>>>D6)
1.	Central Bureau of the Census and Population Studies (BUCREP)		
2.	Ministry of Territorial Administration (MINAT)		<u> _ </u>
3.	Ministry of Decentralisation and Local Development (MINDDEVEL)		<u> _ </u>
4.	Ministry of Social Affairs (MINAS)		<u> </u>
5.	Ministry of Agriculture and Rural Development (MINADER)		
6.	Ministry of Arts and Culture (MINAC)		<u> </u>
7.	Ministry of Trade (MINCOMMERCE)		
8.	Ministry of Communication (MINCOM)		
9.	Supreme State Audit (CONSUPE)		<u> </u>

		D4a.	D4b.
		In your most recent contact with the NSIS, how early did you require the information?	In your most recent contact with the NSIS, how long did it take them to respond to your request?
CODE	SNIS STRUCTURES OTHER THAN THE NIS	Within one week	Within one week 1 Within two weeks 2 Within one month 3 More than one month 4 Still pending 5 (>>>D6) No response 6 (>>>D6)
10.	Ministry of Defence (MINDEF)		
11.	Ministry of State Property, Surveys and Land Tenure (MINDCAF)		<u> </u>
12.	Ministry of Water and Energy (MINEE)		<u> </u>
13.	Ministry of Basic Education (MINEDUB)		
14.	Ministry of Livestock, Fisheries and Animal Industries (MINEPIA)		
15.	Ministry of Employment and Vocational Training (MINEFOP)		
16.	Ministry of Secondary Education (MINSEC)		<u> </u>
17.	Ministry of Higher Education (MINESUP)		
18.	Ministry of Environment, Nature Protection and Sustainable Development (MINEPDED)		
19.	Ministry of Public Service and Administrative Reforms (MINFOPRA)		
20.	Ministry of Forests and Wildlife (MINFOF)		
21.	Ministry of Housing and Urban Development (MINHDU)		
22.	Ministry of Youth and Civic Education (MINJEC)		<u> </u>
23.	Ministry of Justice (MINJUSTICE)		<u> </u>
24.	Ministry of Public Contracts (MINMAP)		<u> </u>
25.	Ministry of Mines, Industry and Technological Development (MINMIDT)		
26.	Ministry of Small and Medium-sized Enterprises, Social Economy and Handicrafts (MINPMEESA)		
27.	Ministry of Posts and Telecommunications (MINPOSTEL)		
28.	Telecommunication Regulatory Board (TRB)		<u> </u>
29.	Ministry of Women's Empowerment and the Family (MINPROFF)		<u> </u>
30.	Ministry of Scientific Research and Innovation (MINRESI)		<u> </u>
31.	Ministry in Charge of Relations with the Parliament		<u> </u>
32.	Ministry of External Relations (MINREX)		<u> _ </u>
33.	Ministry of Public Health (MINSANTE)		<u></u> l
34.	Minister of Sports and Physical Education (MINSEP)		<u></u> l
35.	Minister of Tourism and Leisure (MINTOURL)		<u> </u> _
36.	Ministry of Transport (MINTRANSPORT)		
37.	Ministry of Labour and Social Security (MINTSS)		
38.	Ministry of Public Works (MINTP)		
39.	Directorate General of the Sinking Fund of Cameroon	<u> </u>	<u> </u>
40.	General Management of Port Authority of Douala		<u> </u>
41.	General Management of Cameroon National Shippers' Council		<u> </u>
42.	Electricity Sector Regulatory Agency (ARSEL)		
43.	Directorate General of the National Civil Status Registration Office (BUNEC)		
44.	Directorate General of the National Institute of Cartography (INC)		1 1
45.	Technical Committee for Programme Monitoring (CTSE)		
46.	Directorate General of Taxation (DGT) at the Ministry of Finance		<u> </u>
47.	Directorate General of Customs at the Ministry of Finance		<u> </u>
48.	Directorate General of Budget at the Ministry of Finance		<u> </u>
	Directorate General of the Treasury, Financial and Monetary		<u> </u>
49.	Cooperation at the Ministry of Finance Directorate General of The Economy and Public Investment		
50.	Programming at MINEPAT Directorate General of Planning and Regional Development at		
51.	MINEPAT		

		D4a. In your most recent contact with the NSIS, how early did you require the information?	D4b. In your most recent contact with the NSIS, how long did it take them to respond to your request?
CODE	SNIS STRUCTURES OTHER THAN THE NIS	Within one week	Within one week 1 Within two weeks 2 Within one month 3 More than one month 4 Still pending 5 (>>>D6) No response 6 (>>>D6)
52.	Directorate General of Cooperation and Regional Integration at		
53.	MINEPAT National Directorate of the Bank of Central African States		<u> </u>
54.	Permanent Secretariat of the Competitiveness Committee	<u> </u>	
55.	United Councils and Cities of Cameroon (UCCC)		
56.	Special Council Support Fund for Mutual Assistance (FEICOM)		
57.	Forecasting Division at the Ministry of Finance		
58.	National Assembly		
59.	SENATE		
60.	Economic and Social Council		<u> </u>
61.	National Social Insurance Fund (CNPS)		<u> </u>
62.	Cameroon Chamber of Commerce, Industry, Mines and Crafts		
63.	Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon		
64.	Office of the Confederation of Cameroon Trade Unions		<u> </u>
65.	Groupement Inter-Patronal du Cameroun (GICAM)		<u> </u>
66.	Institute of Chartered Accountants of Cameroon (ONEC)		<u> </u>
67.	Cameroon Insures' Association		
68.	State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda)		
69.	Sub-regional Institute for Statistics and Applied Economics (ISSEA)		<u> </u>
70.	Institute of Demographic Training and Research (IFORD)		<u></u>
71.	Other (specify):		

D5. In your most recent contact with the NSIS

		Was your request/need met? Yes, fully1 (>>>D5(c)) Yes, partially2 No	B. Why was your request/need met partially or not met? A. Time lag between request and receipt was wide	C. Were you satisfied with how the data/informatio n you requested was presented? Yes1 No2 NA3
CODE	SNIS STRUCTURES OTHER THAN THE NIS		G. Other (specify):7	
1.	Central Bureau of the Census and Population Studies (BUCREP)			1.1
2.	Ministry of Territorial Administration (MINAT)			
	Ministry of Decentralisation and Local Development	<u> </u>	<u> </u>	<u> </u>
3.	(MINDDEVEL)	<u> </u>	<u> </u>	<u> </u>
4.	Ministry of Social Affairs (MINAS)	<u> </u>		
5.	Ministry of Agriculture and Rural Development (MINADER)			
6.	Ministry of Arts and Culture (MINAC)			
7.	Ministry of Trade (MINCOMMERCE)			
8.	Ministry of Communication (MINCOM) Supreme State Audit (CONSUPE)	<u> </u>		
9.	Ministry of Defence (MINDEF)	<u> </u>		<u> </u>
10.	Ministry of State Property, Surveys and Land Tenure	<u> </u>	<u> </u>	
11.	(MINDCAF)	_	<u> </u>	<u> </u>
12.	Ministry of Water and Energy (MINEE)			1 1
13.	Ministry of Basic Education (MINEDUB)			
14.	Ministry of Livestock, Fisheries and Animal Industries (MINEPIA)	<u> _ </u>		
15.	Ministry of Employment and Vocational Training (MINEFOP)	<u> </u>		
16.	Ministry of Secondary Education (MINSEC)	<u> </u>		
17.	Ministry of Higher Education (MINESUP)	<u> </u>		
18.	Ministry of Environment, Nature Protection and Sustainable Development (MINEPDED)	<u> _ </u>		
19.	Ministry of Public Service and Administrative Reforms (MINFOPRA)	<u> </u>		
20.	Ministry of Forests and Wildlife (MINFOF)			
21.	Ministry of Housing and Urban Development (MINHDU)			
22.	Ministry of Youth and Civic Education (MINJEC)			
23.	Ministry of Justice (MINJUSTICE)			
24.	Ministry of Public Contracts (MINMAP) Ministry of Mines, Industry and Technological Development	<u> </u>	<u> </u>	
25.	(MINMIDT)	<u> </u>	<u> </u>	<u> </u>
26.	Ministry of Small and Medium-sized Enterprises, Social Economy and Handicrafts (MINPMEESA)	<u> </u>		
27.	Ministry of Posts and Telecommunications (MINPOSTEL)			
28.	Telecommunication Regulatory Board (TRB)			
29.	Ministry of Women's Empowerment and the Family (MINPROFF)	<u> </u>		
30.	Ministry of Scientific Research and Innovation (MINRESI)			
31.	Ministry in Charge of Relations with the Parliament	<u></u>	<u> </u>	
32.	Ministry of External Relations (MINREX)			
33.	Ministry of Public Health (MINSANTE)			
34.	Minister of Sports and Physical Education (MINSEP)			
35.	Minister of Tourism and Leisure (MINTOURL) Ministry of Transport (MINTRANSPORT)			
36.	Ministry of Transport (MINTRANSPORT) Ministry of Labour and Social Security (MINTSS)			
37. 38.	Ministry of Public Works (MINTP)	<u> </u>		<u> </u>
39.	Directorate General of the Sinking Fund of Cameroon	<u> </u>	<u> </u>	<u> </u>
40.	General Management of Port Authority of Douala			<u> </u>
41.	General Management of Cameroon National Shippers' Council			
42.	Electricity Sector Regulatory Agency (ARSEL)			
43.	Directorate General of the National Civil Status Registration Office (BLINEC)			<u> </u>

CODE	SNIS STRUCTURES OTHER THAN THE NIS	Was your request/need met? Yes, fully1 (>>>D5(c)) Yes, partially2 No	B. Why was your request/need met partially or not met? A. Time lag between request and receipt was wide	C. Were you satisfied with how the data/information you requested was presented? Yes
44.	Directorate General of the National Institute of Cartography (INC)	<u> </u>		<u> </u>
45.	Technical Committee for Programme Monitoring (<u>CTSE</u>)			
46.	Directorate General of Taxation (DGT) at the Ministry of Finance			
47.	Directorate General of Customs at the Ministry of Finance		<u> </u> _	
48.	Directorate General of Budget at the Ministry of Finance	<u> </u>		
49.	Directorate General of the Treasury, Financial and Monetary Cooperation at the Ministry of Finance			
50.	Directorate General of The Economy and Public Investment Programming at MINEPAT	<u> </u>		
51.	Directorate General of Planning and Regional Development at MINEPAT	<u> </u>		
52.	Directorate General of Cooperation and Regional Integration at MINEPAT	<u> </u>		
53.	National Directorate of the Bank of Central African States			
54.	Permanent Secretariat of the Competitiveness Committee	<u> </u>		
55.	United Councils and Cities of Cameroon (UCCC)			<u> </u>
56.	Special Council Support Fund for Mutual Assistance (FEICOM)			
57.	Forecasting Division at the Ministry of Finance	<u> </u>		<u> </u>
58.	National Assembly		<u></u> l	
59.	SENATE	<u> </u>	<u> </u>	<u> </u>
60.	Economic and Social Council	<u> </u>		
61.	National Social Insurance Fund (CNPS)			
62.	Cameroon Chamber of Commerce, Industry, Mines and Crafts	<u> </u>		
63.	Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon			
64.	Office of the Confederation of Cameroon Trade Unions	<u> </u>	<u> </u>	
65.	Groupement Inter-Patronal du Cameroun (GICAM)	<u> </u>	<u> </u>	<u> </u>
66.	Institute of Chartered Accountants of Cameroon (ONEC)	<u> </u>	<u> </u>	
67.	Cameroon Insures' Association	_		
68.	State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda)	<u> </u>		
69.	Sub-regional Institute for Statistics and Applied Economics (ISSEA)	<u> </u>		
70.	Institute of Demographic Training and Research (IFORD)			
71.	Other (specify):			

	NSIS	PUBLI	CATION(S) OR PI	RODUCTS					
(CODE								
l.									
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1									
'	<u></u> -								
"									
Rai		ce, accuracy and reliability, accessibility (PLEASE, USE THE S							
	Excellent	Description This indicates the product or service has	for avagadad all avr	sectations in th	nic oran				
	Very good	This indicates the product or service has							
	Good	This indicates the product or service has			ι.				
			met expectations in	uns area.					
2 = 1	Fair	This indicates that the product or service	has not adequately	met expectation					
	Poor	*	has not adequately	met expectation					
	Poor NSIS	This indicates that the product or service	has not adequately	met expectation		Style of			
1 =	Poor NSIS	This indicates that the product or service This indicates the product or service has	has not adequately not met fundamenta Relevance	met expectational requirement Reliability	s in this area. Accessibility	Style of Presentatio			
1 = No.	Poor NSIS	This indicates that the product or service This indicates the product or service has	has not adequately not met fundamenta Relevance	met expectational requirement Reliability	s in this area. Accessibility	Style of Presentatio			
1 = No.	Poor NSIS	This indicates that the product or service This indicates the product or service has	has not adequately not met fundamenta Relevance	met expectational requirement Reliability	s in this area. Accessibility	Style of Presentatio			
1 = 1 No. 1.	Poor NSIS	This indicates that the product or service This indicates the product or service has	has not adequately not met fundamenta Relevance	met expectational requirement Reliability	s in this area. Accessibility	Style of Presentatio			
1 = No. 1. 2.	Poor NSIS	This indicates that the product or service This indicates the product or service has	has not adequately not met fundamenta Relevance	met expectational requirement Reliability	s in this area. Accessibility	Style of Presentatio			
No. 11. 22. 44.	Poor NSIS	This indicates that the product or service This indicates the product or service has	has not adequately not met fundamenta Relevance	met expectational requirement Reliability	s in this area. Accessibility	Style of Presentatio			
No. 11. 22. 44.	Poor NSIS	This indicates that the product or service This indicates the product or service has	has not adequately not met fundamenta Relevance	met expectational requirement Reliability	s in this area. Accessibility	Style of Presentation			
No. 11. 22. 33. 44. 66.	Poor NSIS	This indicates that the product or service This indicates the product or service has	has not adequately not met fundamenta Relevance	met expectational requirement Reliability	s in this area. Accessibility	Style of Presentatio			
No. 11. 22. 44. 66.	Poor NSIS	This indicates that the product or service This indicates the product or service has	has not adequately not met fundamenta Relevance	met expectational requirement Reliability	s in this area. Accessibility	Style of Presentation			

D6. Have you ever used a publication/product from any of one of the structures of the NSIS

Yes1 No....2 (>>>D11)

D9. If any of the publications/product is rated poor (1) with regard to the attributes in **D8**, specify the reason(s)? (SEE CODE AND ENTER APPROPRIATELY FOR EACH REASON UP TO A MAXIMUM OF THREE. IF SEVERAL ATTRIBUTES ARE RATED "1" IN D8 FOR THE SAME PUBLICATION/PRODUCT, RE-ENTER THE NAME AND CODE OF THE PUBLICATION/PRODUCT ON THE LINE CORRESPONDING TO EACH ATTRIBUTE).

COD	ES FOR D	(WHY PRODUCT IS RATED POOR)							
Not	enough deta	ils1	Inappropriate methodology11						
		yed2	High cost12						
Data/information not useful3			Bureaucracy						
		a lot of assumptions4	Delay in the process.						
		5	Difficulty in accessing	_					
		chnical6	Inappropriate graphic						
		7	Unsuitable data form						
		ity8	Style of presentation						
		verage9	Other (specify)		19				
Figi	ares do not r	eflect current situation10	ATTRIBUTE	FNT	TER CODE	ין			
No.			RATED 1 (POOR) IN	1 st	2 nd reas	3 rd reas			
	NSIS		D8	reason	on	on on			
	CODE	PUBLICATIONS/PRODUCTS	(Name & code)	Teason	On	OII			
1.	_			_	_				
2.				_ _					
3.	_			_					
4.				_					
5.	<u> </u>								
6.									
7.	<u> </u>								
8.									
9.						_			
10.				_		_ _			
11.									
12.				_ _					
13.				_ _					
D10 4	O' 1	l'é and a community and a community of the community of t		4 C4L - NOIC	,				

D10. Give any additional comments you have on the official statistics or statistical products of the NSIS.

(SPECIFY WHICH NSIS CODE AND PUBLICATIONS/PRODUCT COMMENTS REFER TO).

No.	NSIS CODE	PUBLICATIONS/PROD UCTS	ADDITIONAL COMMENT
1	_ _		
2	<u> </u>		
3	<u> </u>		
4	III		

D11. Have you ever accessed/visited the website of any of these NSIS?

CODE	SNIS STRUCTURES OTHER THAN THE NIS	Yes1	No2	Site doesn't exist3
1.	Central Bureau of the Census and Population Studies (BUCREP)	1	2	3
2.	Ministry of Territorial Administration (MINAT)	1	2	3
3.	Ministry of Decentralisation and Local Development (MINDDEVEL)	1	2	3
4.	Ministry of Social Affairs (MINAS)	1	2	3
5.	Ministry of Agriculture and Rural Development (MINADER)	1	2	3
6.	Ministry of Arts and Culture (MINAC)	1	2	3
7.	Ministry of Trade (MINCOMMERCE)	1	2	3
8.	Ministry of Communication (MINCOM)	1	2	3
9.	Supreme State Audit (CONSUPE)	1	2	3
10.	Ministry of Defence (MINDEF)	1	2	3
11.	Ministry of State Property, Surveys and Land Tenure (MINDCAF)	1	2	3
12.	Ministry of Water and Energy (MINEE)	1	2	3
13.	Ministry of Basic Education (MINEDUB)	1	2	3
14.	Ministry of Livestock, Fisheries and Animal Industries (MINEPIA)	1	2	3
15.	Ministry of Employment and Vocational Training (MINEFOP)	1	2	3
16.	Ministry of Secondary Education (MINSEC)	1	2	3
17.	Ministry of Higher Education (MINESUP)	1	2	3
18.	Ministry of Environment, Nature Protection and Sustainable Development (MINEPDED)	1	2	3
19.	Ministry of Public Service and Administrative Reforms (MINFOPRA)	1	2	3
20.	Ministry of Forests and Wildlife (MINFOF)	1	2	3
21.	Ministry of Housing and Urban Development (MINHDU)	1	2	3
22.	Ministry of Youth and Civic Education (MINJEC)	1	2	3
23.	Ministry of Justice (MINJUSTICE)	1	2	3
24.	Ministry of Public Contracts (MINMAP)	1	2	3
25.	Ministry of Mines, Industry and Technological Development (MINMIDT)	1	2	3
26.	Ministry of Small and Medium-sized Enterprises, Social Economy and Handicrafts (MINPMEESA)	1	2	3
27.	Ministry of Posts and Telecommunications (MINPOSTEL)	1	2	3
28.	Telecommunication Regulatory Board (TRB)	1	2	3
29.	Ministry of Women's Empowerment and the Family (MINPROFF)	1	2	3
	Ministry of Scientific Research and Innovation (MINRESI)		2	3
30.	Ministry in Charge of Relations with the Parliament	1 1	2	3
	Ministry of External Relations (MINREX)	1	2	3
32.	Ministry of Public Health (MINSANTE)			3
33.	Ministry of Fubilic Health (MINSANTE) Minister of Sports and Physical Education (MINSEP)	1	2	3
34.	Minister of Tourism and Leisure (MINTOURL)	1	2	3
35.	Ministry of Transport (MINTRANSPORT)	1		
36.	Ministry of Labour and Social Security (MINTSS)	1	2	3
37.	Ministry of Public Works (MINTP)	1	2	3
38.		1	2	3
39.	Directorate General of the Sinking Fund of Cameroon Congress Management of Part Authority of Daysle	1	2	3
40.	General Management of Port Authority of Douala	1	2	3
41.	General Management of Cameroon National Shippers' Council Electricity Sector Regulatory Agency (ARSEL)	1	2	3
42.		1	2	3
43.	Directorate General of the National Civil Status Registration Office (BUNEC)	1	2	3
44.	Directorate General of the National Institute of Cartography (INC)	1	2	3
45.	Technical Committee for Programme Monitoring (<u>CTSE</u>)	1	2	3
46.	Directorate General of Taxation (DGT) at the Ministry of Finance	1	2	3
47.	Directorate General of Customs at the Ministry of Finance	1	2	3
48.	Directorate General of Budget at the Ministry of Finance	1	2	3
49.	Directorate General of the Treasury, Financial and Monetary Cooperation at the Ministry of Finance	1	2	3
50.	Directorate General of The Economy and Public Investment Programming at MINEPAT	1	2	3
51.	Directorate General of Planning and Regional Development at MINEPAT	1	2	3
52.	Directorate General of Cooperation and Regional Integration at MINEPAT	1	2	3
53.	National Directorate of the Bank of Central African States	1	2	3

54.	Permanent Secretariat of the Competitiveness Committee	1	2	3
55.	United Councils and Cities of Cameroon (UCCC)	1	2	3
56.	Special Council Support Fund for Mutual Assistance (FEICOM)	1	2	3
57.	Forecasting Division at the Ministry of Finance	1	2	3
58.	National Assembly	1	2	3
59.	SENATE	1	2	3
60.	Economic and Social Council	1	2	3
61.	National Social Insurance Fund (CNPS)	1	2	3
62.	Cameroon Chamber of Commerce, Industry, Mines and Crafts	1	2	3
63.	Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon	1	2	3
64.	Office of the Confederation of Cameroon Trade Unions	1	2	3
65.	Groupement Inter-Patronal du Cameroun (GICAM)	1	2	3
66.	Institute of Chartered Accountants of Cameroon (ONEC)	1	2	3
67.	Cameroon Insures' Association	1	2	3
68.	State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda)	1	2	3
69.	Sub-regional Institute for Statistics and Applied Economics (ISSEA)	1	2	3
70.	Institute of Demographic Training and Research (IFORD)	1	2	3
71.	Other (specify):	1	2	3

(IF "NO" OR "SITE DOES NOT EXIST" AT ALL NSIS STRUCTURES >>> END OF INTERVIEW)

D12. How would you rate the NSIS website in terms of:.....

	a. Accessibility b. Content c. Upd		ign/User int	erface	
		Excellent5	Good3 Po		
		Very good4 a. Accessibility	Fair2 NA b. Content	c. Updat	d. Design/User interface
CODE	SNIS STRUCTURES OTHER THAN THE NIS			es	
1.	Central Bureau of the Census and Population Studies (BUCREP)	_	<u> </u>	_	
2.	Ministry of Territorial Administration (MINAT)		<u> </u>	<u> </u>	
3.	Ministry of Decentralisation and Local Development (MINDDEVEL)	_		<u> </u>	
4.	Ministry of Social Affairs (MINAS)			_	
5.	Ministry of Agriculture and Rural Development (MINADER)	<u> </u>			
6.	Ministry of Arts and Culture (MINAC)	<u> </u>		_	
7.	Ministry of Trade (MINCOMMERCE)	<u> </u>			
8.	Ministry of Communication (MINCOM)	<u> </u>		_	<u> </u>
9.	Supreme State Audit (CONSUPE)	<u> </u>			<u> </u>
10.	Ministry of Defence (MINDEF)				
11.	Ministry of State Property, Surveys and Land Tenure (MINDCAF)				
12.	Ministry of Water and Energy (MINEE)				
13.	Ministry of Basic Education (MINEDUB)				
14.	Ministry of Livestock, Fisheries and Animal Industries (MINEPIA)				
15.	Ministry of Employment and Vocational Training (MINEFOP)				
16.	Ministry of Secondary Education (MINSEC)				
17.	Ministry of Higher Education (MINESUP)				
18.	Ministry of Environment, Nature Protection and Sustainable Development (MINEPDED)				
19.	Ministry of Public Service and Administrative Reforms (MINFOPRA)				
20.	Ministry of Forests and Wildlife (MINFOF)				
21.	Ministry of Housing and Urban Development (MINHDU)		Ī Ī	İ	
22.	Ministry of Youth and Civic Education (MINJEC)		<u> </u>		<u> </u>
23.	Ministry of Justice (MINJUSTICE)				
24.	Ministry of Public Contracts (MINMAP)		<u> </u>	<u> </u>	<u> </u>
25.	Ministry of Mines, Industry and Technological Development (MINMIDT)	<u> </u>	<u> </u>	† 	<u> </u>
26.	Ministry of Small and Medium-sized Enterprises, Social Economy and Handicrafts (MINPMEESA)	<u> </u>		<u> </u>	<u> </u>
27.	Ministry of Posts and Telecommunications (MINPOSTEL)				
28.	Telecommunication Regulatory Board (TRB)				
29.	Ministry of Women's Empowerment and the Family (MINPROFF)		11		1 1

		Excellent5 Good3 Poor1 Very good4 Fair2 NA0				
CODE 30.	SNIS STRUCTURES OTHER THAN THE NIS	a. Accessibility	b. Content	c. Updat es	d. Design/User interface	
30.	Ministry of Scientific Research and Innovation (MINRESI)					
31.	Ministry in Charge of Relations with the Parliament	i i				
52.	Ministry of External Relations (MINREX)	<u> </u>	<u> </u>	<u> </u>		
3.	Ministry of Public Health (MINSANTE)	<u> </u>	<u> </u>	<u> </u>		
4.	Minister of Sports and Physical Education (MINSEP)	<u> </u>	<u> </u>	<u> </u>		
5.	Minister of Tourism and Leisure (MINTOURL)	<u> </u>	<u> </u>	<u> </u>	<u> </u>	
36.	Ministry of Transport (MINTRANSPORT)	<u> </u>		 	<u></u>	
37.	Ministry of Labour and Social Security (MINTSS)	1 1			<u> </u>	
38.	Ministry of Public Works (MINTP)		 	 		
9.	Directorate General of the Sinking Fund of Cameroon		 	<u> </u>		
10.	General Management of Port Authority of Douala			<u> </u>		
11.	General Management of Cameroon National Shippers' Council					
12.	Electricity Sector Regulatory Agency (ARSEL)			 		
13.	Directorate General of the National Civil Status Registration Office (BUNEC)			+		
4.	Directorate General of the National Institute of Cartography (INC)	<u> </u>				
5.	Technical Committee for Programme Monitoring (<u>CTSE</u>)	<u> </u>	<u> </u>	<u> </u>		
16.	Directorate General of Taxation (DGT) at the Ministry of Finance	<u> </u>	<u> </u>	<u> </u>		
7.	Directorate General of Taxaton (BGT) at the Winnistry of Finance		_			
	Directorate General of Edistons at the Ministry of Finance		_		_	
18. 19.	Directorate General of Budget at the Ministry of Finance Directorate General of the Treasury, Financial and Monetary Cooperation at the Ministry of Finance	_	<u> </u>	<u> </u>	_	
50.	Directorate General of The Economy and Public Investment Programming at MINEPAT			 	<u> </u>	
51.	Directorate General of Planning and Regional Development at MINEPAT	1.1			1 1	
2.	Directorate General of Cooperation and Regional Integration at MINEPAT					
3.	National Directorate of the Bank of Central African States	i i				
54.	Permanent Secretariat of the Competitiveness Committee	<u> </u>	<u> </u>	<u> </u>	<u> </u>	
55.	United Councils and Cities of Cameroon (UCCC)	<u> </u>	<u> </u>	<u> </u>	<u> </u>	
56.	Special Council Support Fund for Mutual Assistance (FEICOM)	<u> </u>	<u> </u>	<u> </u>	<u> </u>	
57.	Forecasting Division at the Ministry of Finance		 	 		
58.	National Assembly		 	 		
59.	SENATE			<u> </u>		
50.	Economic and Social Council					
61.	National Social Insurance Fund (CNPS)			+		
52.	Cameroon Chamber of Commerce, Industry, Mines and Crafts	<u> </u>		<u> </u>	<u> </u>	
53.	Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon	<u> </u>	<u> </u>	<u> </u>		
54.	Office of the Confederation of Cameroon Trade Unions	<u> </u>				
5.	Groupement Inter-Patronal du Cameroun (GICAM)	<u> </u>				
	Institute of Chartered Accountants of Cameroon (ONEC)		_			
66. 67.	Cameroon Insures' Association		_		_	
57. 58.	State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda)	<u> </u>	<u> </u>	<u> </u>	_	
9.	Sub-regional Institute for Statistics and Applied Economics (ISSEA)	<u> </u>		<u> </u>	<u> </u>	
70.	Institute of Demographic Training and Research (IFORD)	<u> </u>		<u> </u> 	_	
70. 71.	Other (specify):		_		<u> </u>	

D13. Which aspect of the NSIS website would you like to have improved? (PLEASE, CIRCLE ALL THAT APPLY).

	(FLEASE, CIRCLE ALL THAT APPLI)	Aspect of website that require improvement					
			ility		gn/User		
					face		
CODE	NSIS STRUCTURES OTHER THAN THE NIS	Updates			Applicable.		
1.	Central Bureau of the Census and Population Studies (BUCREP)	1	2	3	4	5	
2.	Ministry of Territorial Administration (MINAT)	1	2	3	4	5	
3.	Ministry of Decentralisation and Local Development (MINDDEVEL)	1	2	3	4	5	
4.	Ministry of Social Affairs (MINAS)	1	2	3	4	5	
5.	Ministry of Agriculture and Rural Development (MINADER)	1	2	3	4	5	
6.	Ministry of Arts and Culture (MINAC)	1	2	3	4	5	
7.	Ministry of Trade (MINCOMMERCE)	1	2	3	4	5	
8.	Ministry of Communication (MINCOM)	1	2	3	4	5	
9.	Supreme State Audit (CONSUPE)	1	2	3	4	5	
10.	Ministry of Defence (MINDEF)	1	2	3	4	5	
11.	Ministry of State Property, Surveys and Land Tenure (MINDCAF)	1	2	3	4	5	
12.	Ministry of Water and Energy (MINEE)	1	2	3	4	5	
13.	Ministry of Basic Education (MINEDUB)	1	2	3	4	5	
14.	Ministry of Livestock, Fisheries and Animal Industries (MINEPIA)	1	2	3	4	5	
15.	Ministry of Employment and Vocational Training (MINEFOP)	1	2	3	4	5	
16.	Ministry of Secondary Education (MINSEC)	1	2	3	4	5	
17.	Ministry of Higher Education (MINESUP)	1	2	3	4	5	
18.	Ministry of Environment, Nature Protection and Sustainable Development (MINEPDED)	1	2	3	4	5	
19.	Ministry of Public Service and Administrative Reforms (MINFOPRA)	1	2	3	4	5	
20.	Ministry of Forests and Wildlife (MINFOF)	1	2	3	4	5	
21.	Ministry of Housing and Urban Development (MINHDU)	1	2	3	4	5	
22.	Ministry of Youth and Civic Education (MINJEC)	1	2	3	4	5	
23.	Ministry of Justice (MINJUSTICE)	1	2	3	4	5	
24.	Ministry of Public Contracts (MINMAP)	1	2	3	4	5	
25.	Ministry of Mines, Industry and Technological Development (MINMIDT)	1	2	3	4	5	
26.	Ministry of Small and Medium-sized Enterprises, Social Economy and Handicrafts (MINPMEESA)	1	2	3	4	5	
27.	Ministry of Posts and Telecommunications (MINPOSTEL)	1	2	3	4	5	
28.	Telecommunication Regulatory Board (TRB)	1	2	3	4	5	
29.	Ministry of Women's Empowerment and the Family (MINPROFF)	1	2	3	4	5	
30.	Ministry of Scientific Research and Innovation (MINRESI)	1	2	3	4	5	
31.	Ministry in Charge of Relations with the Parliament	1	2	3	4	5	
32.	Ministry of External Relations (MINREX)	1	2	3	4	5	
33.	Ministry of Public Health (MINSANTE)	1	2	3	4	5	
34.	Minister of Sports and Physical Education (MINSEP)	1	2	3	4	5	
35.	Minister of Tourism and Leisure (MINTOURL)	1	2	3	4	5	
36.	Ministry of Transport (MINTRANSPORT)	1	2	3	4	5	
37.	Ministry of Labour and Social Security (MINTSS)	1	2	3	4	5	
38.	Ministry of Public Works (MINTP)	1	2	3	4	5	
39.	Directorate General of the Sinking Fund of Cameroon	1	2	3	4	5	
	General Management of Port Authority of Douala	1	2	3		5	
40.	General Management of Port Authority of Douala General Management of Cameroon National Shippers' Council				4		
41.	**	1	2	3	4	5	
42.	Electricity Sector Regulatory Agency (ARSEL) Discotorate Congrel of the National Civil Status Registration Office (BUNEC)	1	2	3	4	5	
43.	Directorate General of the National Civil Status Registration Office (BUNEC)	1	2	3	4	5	
44.	Directorate General of the National Institute of Cartography (INC)	1	2	3	4	5	
45.	Technical Committee for Programme Monitoring (<u>CTSE</u>)	1	2	3	4	5	
46.	Directorate General of Taxation (DGT) at the Ministry of Finance	1	2	3	4	5	
47.	Directorate General of Customs at the Ministry of Finance	1	2	3	4	5	
48.	Directorate General of Budget at the Ministry of Finance	1	2	3	4	5	
49.	Directorate General of the Treasury, Financial and Monetary Cooperation at the Ministry of Finance	1	2	3	4	5	
50.	Directorate General of The Economy and Public Investment Programming at MINEPAT	1	2	3	4	5	
51.	Directorate General of Planning and Regional Development at MINEPAT	1	2	3	4	5	
52.	Directorate General of Cooperation and Regional Integration at MINEPAT	1	2	3	4	5	
53.	National Directorate of the Bank of Central African States	1	2	3	4	5	
54.	Permanent Secretariat of the Competitiveness Committee	1	2	3	4	5	
	ial Statistics User Satisfaction Survey		I	27	1		

DE	NSIS STRUCTURES OTHER THAN THE NIS	Accessib Content.	pility1 2	Des	Design/User interface Not Applicable	
5.	United Councils and Cities of Cameroon (UCCC)	1	2	3	4	5
	Special Council Support Fund for Mutual Assistance (FEICOM)	1	2	3	4	5
	Forecasting Division at the Ministry of Finance	1	2	3	4	5
	National Assembly	1	2	3	4	5
	SENATE	1	2	3	4	5
	Economic and Social Council	1	2	3	4	5
	National Social Insurance Fund (CNPS)	1	2	3	4	5
	Cameroon Chamber of Commerce, Industry, Mines and Crafts	1	2	3	4	5
	Chamber of Agriculture, Fisheries, Livestock and Forestry of Cameroon	1	2	3	4	5
	Office of the Confederation of Cameroon Trade Unions	1	2	3	4	5
	Groupement Inter-Patronal du Cameroun (GICAM)	1	2	3	4	5
	Institute of Chartered Accountants of Cameroon (ONEC)	1	2	3	4	5
	Cameroon Insures' Association	1	2	3	4	5
	State Universities (Yaounde I, Yaounde II, Douala, Maroua, Ngaoundere, Dschang, Buea, Bamenda)	1	2	3	4	5
	Sub-regional Institute for Statistics and Applied Economics (ISSEA)	1	2	3	4	5
	Institute of Demographic Training and Research (IFORD)	1	2	3	4	4
	Other (specify):	1	2	3	4	5

D14a1. Overall, do you think there are ways in which the N	NSIS structures could improve the services they provide to users?	
Yes1 No2 (>>> End of interview)		
D14a2. If yes, circle/check the services to be globally impro	oved for the other structures of the NSIS?	
Regular updating of the websiteA	Information from the information request systemE	
Technical assistant to the administrationsB	Translation of NIS websiteF	
Technical Assistant to Researchers/StudentsC	Other (specify)G	
Reduction of application processing timesD		
products/publications? Yes1 No 2 (>>>End of interview)		
D14b2. If yes, circle/tick the code(s) of the aspects of the prof the NSIS.	roducts/publications to be globally improved for the other structure	·e:
1. Accessibility/availabilityA4. FrequencyD 2. FormB3. ContentC	5. Other (specify)E	

IMPROVEMENT EXPECTED

Thank you!

NSIS CODE

No.

1.

2.

3.

4.

5.